DEPARTMENT OF RURAL INDUSTRIES AND MANAGEMENT SCHOOL OF MANAGEMENT STUDIES THE GANDHIGRAM RURAL INSTITUTE (DEEMED TO BE UNIVERSITY)

(Ministry of Education (Shiksha Mantralaya), Govt. of India)
Accredited by NAAC with "A" GRADE (3rd Cycle)

GANDHIGRAM – 624 302, TAMIL NADU, INDIA

CURRICULUM DESIGN – BBA PROGRAMME (Offered from the academic year 2021-2022)

Semester	Category of courses	Course Code	Title of the Course	Percentage of Syllabus Changes
	Part III Allied	21RIMU01A1	Elements of Research Methods and Statistics	40 %
I	Part III Major	21RIMU0101	Principles of Management	35 %
	Fait III Majoi	21RIMU0102	Rural Industrial Organisation	100 %
		21RIMU01F1	EXTENSION / FIELD VISIT	100 %
	Part III Allied 21RIMU02A2 Managerial Eco		Managerial Economics	25 %
II	Part III Major	21RIMU0203	Management Administration	25 %
	Value Added	21RIMU2VAX	Value Added – I	100 %
	Part III Allied	21RIMU03A3	Project Formulation	40 %
		21RIMU0304	Principles of Accounting	100 %
	Part III Major	21RIMU0305	Financial Management	90 %
III		21RIMU0306	Human Resource Management	20 %
		21RIMU0307	Business Environment	70 %
	Value Added	21RIMU3VAX	Value Added – II	100 + 20 %
	Part III Major	21RIMU0408	Marketing Management	20 %
		21RIMU04XX	Rural Industries - I (Theory & Practical)	-
	Part III	21RIMU04GX	Electives – Generic -1	30 +25 %
IV	Electives	21RIMU04DX	Electives – Discipline Centric - 1	100 + 15%
	Part III Allied	21RIMU04A4	Business Mathematics	20 %
	Part IV	21RIMU0401	Digital Marketing (Theory & Practical)	100 %
	Part V	21SHSU0001	Shanti Sena	

		21RIMU04F2	Extension/Field Visit		
	Value Added	21RIMU4VAX	Value Added – III	100 +100+100	
V		21RIMU05GX	Electives – Generic – 2	100 + 100%	
	Part III	21RIMU05DX	Electives – Discipline Centric -2	100%	
		21RIMU05IN	Internship	-	
		21RIMU0509	Entrepreneurship Development	65 %	
	Dont III Majon	21RIMU0510	Business Laws	-	
	Part III Major	21RIMU0511	Organisational Behaviour	100 %	
		21RIMU05XX	Rural Industries – II (Theory & Practical)	100 +100 %	
	Part IV Skill		Conser Management Chille	100 %	
	Based Elective	21RIMU0502	Career Management Skills	100 %	
	Part V	21RIMU05F3	Extension/Field Visit	-	
	Value Added	21RIMU5VAX	Value Added – 1V	100 +100 %	
		21RIMU06MX	Modular Course - 1	100 +100 +100 %	
	Part III	21RIMU06MY	Modular Course - 2	100 + 100 +100%	
		21RIMU06PR	Project	-	
VI		21RIMU0612	Export Marketing	-	
VI	Don't III Majon	21RIMU0613	Total Quality Management	-	
	Part III Major	21RIMU0614	Micro Finance	-	
		21RIMU0615	Operations Management	-	
·		GRAND TOTAL ((A+B+C+D+E+F)		

Note: * - Value added course – 2 credit paper, offered outside the timetable for 30 hours in a semester.

IV & V SEMESTER - (any one course) - Generic Elective (3 credit)

Generic Elective	Course Code	Title	Percentage of Syllabus Change
	21RIMU04G1	Office Management	100 %
	21RIMU04G2	Personnel Management	100 %
	21RIMU05G3	Personality Development	100 %
	21RIMU05G4	Leadership & Team Management	100 %

V SEMESTER (any one course) Discipline Centric Electives (3 credit)

Discipline Centric Electives	Course Code	Title	Percentag e of Syllabus Change
	21RIMU04D1	Green Productivity	100 %
	21RIMU04D2	Management of Micro Enterprises	15 %
	21RIMU05D3	Introduction to Rural Industries	-
	21RIMU05D4	Industrial Psychology	100 %

VI SEMESTER Modular Course (any two)

Course Code	Title	Percentage of Syllabus
		Change
21RIMU06M1	Consumer Behaviour	100 %
21RIMU06M2	Services Marketing	70 %
21RIMU06M3	Retail Management	100 %
21RIMU06M4	Business Communication	100 %
21RIMU06M5	Bank Management	100 %
21RIMU06M6	Management Costing	100 %

VALUE ADDED COURSE (Any one in each semester)

Course Code	Course Title	Credit	SEMESTER
21RIMU2VA1	Business Ethics	2	TT
21RIMU2VA2	Corporate Social Responsibility	2	
21RIMU3VA3	Personality Development	2	TIT
21RIMU3VA4	Transactional Analysis and Counseling	2	— III
21RIMU4VA5	Arithmetic and Logical Reasoning	2	TV/
21RIMU4VA6	Life Skills Development	2	IV
21RIMU5VA7	Psychological testing and Assessment	2	7.7
21RIMU5VA8	Natural Dyes and Theory	2	v

Rural Industries I	21RIMU0416	Bakery and Confectionery (Theory & Practical)
	21RIMU0417	Vegetable Oil – Industry (Theory & Practical)
IV Semester	21RIMU0418	Preservation of Fruit and Vegetables (Theory & Practical)
(Any one course)	21RIMU0419	Soap Industry (Theory & Practical)
	21RIMU0420	Honey Processing (Theory & practical)

Rural Industries II	21RIMU0521	Composting Technologies (Theory & Practical)
	21RIMU0522	Soap and Detergents Industry (Theory & Practical)
V Semester (Any one course)	21RIMU0523	Food Science and Quality Control (Theory & Practical)
	21RIMU0524	Processing of Cereals and Pulses (Theory & Practical)
	21RIMU0525	Dairy Industry (Theory & Practical)
	21RIMU0526	Poultry Farm (Theory & Practical)

SEMESTER I

211111	1U01A1: ELEMENTS OF RESEARCH	H METHODS AND STATIS	TICS						
Programme	B.B.A.	Semester-I							
	Credit: 4	Hours : 4/ per we	eek						
Cognitive	K-1 Identification of research problems in social research.								
Level	K-2 Explain the research issues, design	gn, sampling and tools of data	collection.						
	K-3 Apply the appropriate research tools to solve social/business properties of the solution								
Course	Course • To identify and formulate research problem.								
Objectives	• To choose appropriate tools and tech	niques for data collection.							
	• To compile a suitable research design	n to carryout research.							
	To learn different methods of sampli								
	To write research report.								
Units	Contents		No. of Hours						
I	Research: Definition- Objectives, chresearch – Steps in research – Selection Review of literature – Hypothesis: conscaling Techniques - Meaning and type	n of problem for research – oncept and characteristics -	10						
II	Research Design: Need and components of research design, Methods of research -Elements and types- experimental- descriptive- explorative-case study- survey.								
III	Data Collection: Sources of data -Methods-Types-Tools- Data collection tools and techniques-observation- interview schedule- and questionnaire- Pilot study and pre-test.								
IV	Sampling Methods: Meaning-Importa and census - Processing of Data Programmeification and tabulation of graphical presentation.	- Scoring - coding -	12						
V	Data Analysis and Research Report:	Mean -median and mode -	12						
•	Range - Variance - Standard Devia								
	parametric and non-parametric test-	S							
	of research report – Format of a resea								
References	Text Books: 1. Kothari C.R., (2001), Research Method 2. Krishnaswami O.R., & M. Ranganath Social Sciences, Himalaya Publishin Reference Books: 1. Gosh B.N., (1997), Scientific Method	odology, New Delhi. ham, (2010), Methodology of I g House, Mumbai.							
	New Delhi. 2. Gupta S.C., (2006), Fundamentals of Statistics, Himalaya Publishing House, Mumbai.								
	 Sadhy A.N. and Singh, A. (2005), Research Methodology in Social Sciences, Himalaya Publishing House, Mumbai. Vijayalakshmi G. & Sivapragasam C., (2009), Research Methods: Tips and Techniques, MJP Publishers, Chennai. 								
	Web Resources:								
	 http://education.uic.edu/academics-admissions/programs/educational-research-methodology-erm-online-certification#overview https://www.preventionweb.net/events/view/51291?id=51291 								
	3. http://web.ftvs.cuni.cz/hendl/metodolo	agia/introduction to research r	nothods ndf						

	4. http://www.sociology.kpi.ua/wp-content/uploads/2014/06/Ranjit_Kumar-Research_Methodology_A_Step-by-Step_G.pdf 5. https://www.coursera.org/learn/research-methods				
Course Out	comes				
CO1	Identify research problems and steps in conducting social research.				
CO2	Draw research design and scaling methods.				
CO3	Design data collection techniques.				
CO4	Apply various methods of data analysis.				
CO5	Draft research reports.				

	Mapping of COs with PSOs and POs											
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	3	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	3	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	3	3	2	3	3	2	3
CO4	3	3	3	3	3	3	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

		21RIMU0101: PRINCIPLES OF MANAGEMENT						
Programme	B.B.							
	Cred		ek					
Cognitive	K-1	K-1 Recall the concepts and principles of management.						
Lexel	K-2 Illustrates basic functions of management.							
	K-3 Apply the knowledge of management functional areas.							
Course	• T	To gain knowledge on the history of management and administrat	ion.					
Objectives		To recognize the various functions of management.						
		To aid the student in understanding how an organization fu						
		To understand the importance of organising in current business firm						
T T •.	• T	To understand the basic principles of controlling in management	No. of					
Units Contents								
Ι	Mana	agement: Concept and Definitions – Management and	Hours 10					
		inistration, Evolution of Management thought – Basic						
	Princ	iple and Process of Management – Importance and Limitations.						
	Cont	ribution of Selected Management Thinkers – Various						
	appr	oaches to management – Contemporary management						
	pract	tice – Managing in Global Environment – Managerial						
	funct							
II		ning and Decision Making: Planning - Meaning and importance	12					
		pes of planning – Methods of planning – Steps in planning –						
		ntials of good planning – Obstacles in planning. Decision						
		ing: Meaning and Importance, Approaches to decision						
111		ing, Steps in decision making, Rational decision making.						
III		nizing: Forms of organization: Organizing vision-Nature of	14					
		nizing-Types of organizational structure- Formal and						
	Inform							
		rtmentalization – Staffing: Nature and Purpose of Staffing,						
	_	rtance - Components - Direction function: Leadership styles Functions - Types of leader - Qualities of leader.						
IV		dination: Meaning-Features of coordination- Need and	12					
14		rtance – Types of Coordination and Interdependence /	12					
	-	dination: Pooled, Reciprocal, Sequential – Principles of						
		dination – Approaches to Achieving Effective Coordination –						
		ems of Coordination.						
V	-	rolling: Control - Meaning, Definition and Importance – Span	12					
		atrol – Types of Control – Steps in Controlling – Planning Vs						
		rol – Integrated control system and its relevance – Management						
		-Communication – process.						
References	Text	Books:						
	1.	Heinz Weihrich and Harold Koontz, (2006), Management: A C	Global					
		Perspective, McGraw Hall, New York						
	2.	J.S.Chandan, (2010), "Management Concepts and Strategies' Publishing House.	", Vikas					
	3.	Stephen P. Robbins and David A. Decenzo, (2012), "Fundamenta	ls of					

	Management", Pearson Education, 8th Edition,.
	4. Thripathy. P.C and P.N.Reddy (1992), Principles of Management, Tata McGraw Hill, 1992.
	5. Peter F Drucker, (2013). The Practice of Management, S.Chand Publishing, New Delhi.
]	References Books:
	1. Earnest Dale, (2010), Management Theory and Practice, McGraw Hill Publications, Tokyo.
	2. George R. Terry and Stephen G.Franklin (2005), Principles of Management, AITBS, Publishers and Distributors, New Delhi,.
	3. James A.F.Stoner, R.Edward Freeman and Daniel R.Gilbert (2005), Management, Pearson, New Delhi.
	4. Kapur.S.K (2004), Principles and Practice of Management, S.K.Publishers, New Delhi.
	 Lewis, A. Allen, (2010), Management and Organization, McGrawHill Publications, Tokyo. New Delhi.
	6. Prasad, (2005), Principles and Practice of Management, S.Chand & Co., New Delhi.
	7. Tim Hannagan, (2009)Management Concepts and Practices, MacmillanIndia Ltd., 5th Edition.
]	E-Resources:
	1. https://www.freebookcentre.net/business-books-
	download/Introduction-to-Principles-of-Management.html

	coursera
Course Outcor	nes
CO1	Understand the basic principles, functions and various approaches to management and contemporary management practice for managing in global environment.
CO2	Describes the basic functions of management like planning and decision making.
CO3	Describes staffing and organizational functions of management.

CO4

CO5

Makes to understand the importance of coordination in the organization.

Effectively utilize the modern tools and techniques of control in organization.

www.swayam.gov.in
 https://www.mooc-list.com/course/microeconomics-principles-

	Mapping of COs with PSOs and POs													
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO		
PO	1	2	3	4	5	6	1	2	3	4	5	6		
CO1	2	3	3	3	2	3	2	3	3	2	3	2		
CO2	3	3	3	3	3	3	3	3	3	3	3	3		
CO3	2	2	3	2	3	2	3	2	3	3	2	3		
CO4	3	3	3	3	2	3	3	3	2	3	3	3		
CO5	1	2	3	3	3	2	3	2	3	3	2	3		

Course Code & Title	21RIMU0102: R	RURAL INDUSTRIAL	ORGANISATIO	N						
Programme	B.B.A.		Semeste	r- I						
	Credit : 4		Hours: 4/ pe	er week						
Cognitive	K-1 Identify rural industrial resources in rural areas.									
Level	K-2 Awareness about various schemes for rural industrial development.									
	K-3 Able to match-up with the innovation and start-ups in rural industries.									
Course	• To understand rural inc	lustrialization.								
Objectives	To understand the econ	omic developoment.								
	To learn rural marketing									
		repreneuralship in India.								
	To learn rural development	*								
	1									
Units		Contents		No. of Hours						
I	Rural Industrialisation: Intr Rural Industries Role of Ru – Rural Industrialization it Rural Industrialization – Me	ral Industries – Types of s pattern and problems	Rural Industries - Challenges of	10						
II	Economic Development: Glo			12						
	oolicies - small scale indi									
	chemes and industries of a									
	- Role of NSIC - KVIC -		zation – Recent							
	nitiatives of government for									
III	Rural Marketing Manage analysis – case studies in development - perceptions - A SWOT in rural marketing	n Rural Marketing – R – Rural marketing challer	Rural Marketing	14						
IV	Rural Entrepreneurship		es in Rural	12						
·	Entrepreneurship – Probler									
	Qualities of successful		_							
	Advantages of rural entrep	preneurship – Grass roo	ot innovations –							
	Types of rural entrepreneurs	ship – Innovation and star	rt ups.							
V	Rural Development Thro Growth linkages and eco development plan formu procedures to start rural ind	onomic development – llation and implementa	Rural industry	12						
References	Text books:									
		96), A Grammer for Rura	al Development, K	Chadi friends						
	Forom, Madurai.									
		usiness Organisation and	Management.							
	References Books:	' C D 1' 1 4' '	TI 1 CMT							
		gies for Rural industries	_	1						
		, Rural Development, Pri	ncipies, Policies a	IIU						
	Field Visits	ublication, New Delhi.								
	Field visits Field visit to Industrial Coo	perative NGO's Business	Enterprises.							
Course Outco	mes									
		unna of munal industrial!	otion							
CO1	Able to explain the signific		uion.							
CO2	Role of rural industries in o	ievelopment.								

CO3	Features and types of rural industries in India.
CO4	Central and state government initiatives to promote rural industries.
CO5	To develop the needs for promotion of entreprenship.

	Mapping of COs with PSOs and POs													
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO		
PO	1	2	3	4	5	6	1	2	3	4	5	6		
CO1	3	3	3	3	2	3	2	3	3	2	3	2		
CO2	3	3	3	3	3	3	3	3	3	3	3	3		
CO3	3	2	3	3	3	3	3	2	3	3	2	3		
CO4	3	3	3	3	3	3	3	3	3	3	3	3		
CO5	3	2	3	3	3	3	3	2	3	3	2	3		

21RIMU01F1-EXTENSION / FIELD VISIT

	BBA	SEMESTER	I					
Programme	Credit: 2	Hours	2/per week (after					
			the regular time					
			table)					
Cognitive	K-1: Recognising the th	nird dimension of our objective	 Village extension. 					
Level	K-2: Provide platform to categories the village level problems and prospects.							
	K-3: Empowering the s	tudents to suggest various socie	o-economic activities					
	rural youth.							
Course	To orient about extension	on and field visit.						
Objectives	To facilitate students to	visit the adopted villages or in	dustries.					
	To demonstrate questio	nnaire for field visit.						
	To consolidate reports of	of the visited visits.						
	Preparation of reports w	vith photographs / short videos	about field visits.					

Unit Wise Contents

Report and PPT Presentation: 25 Marks

Units	Content	No. of Hours
I	Orientation of the Extension / Field visit Making plan for the visits and schedule	6
II	Facilitating the students to visit the adopted Villages / industries (minimum 10 visits)	6
III	Demonstrating a questionnaire for the visit along with previous visit reports	6
IV	Consolidation of reports and plan for follow up works in the village / industry, if necessary	6
V	Prepare a report with photographs / short videos in addition to field reports wherever necessary. PPT presentation and viva-voce	6
	Total Hours	30

Viva-voce : 25 Marks

Total : 50 Marks

Course Outcomes:

CO1: Students will be able to understand Village extension programme.

CO2: Create understanding the village level problems and solutions.

CO3: Facilitating the students with various socio economic activities for rural level.

CO4: Promoting the students to demonstrate any one activity.

CO5: Equipping them with an action plan for village growth and development.

References: As per the Institute schedule

	Mapping of COs with PSOs and POs													
CO/PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6		
CO1	1	2	1	2	1	2	1	2	1	2	1	2		
CO2	2	2	1	2	3	1	2	3	1	2	1	3		
CO3	3	3	2	3	2	3	1	1	3	2	3	3		
CO4	1	1	2	3	2	3	1	2	2	1	3	3		
CO5	3	2	3	2	3	3	3	3	2	3	2	3		

Course Code & Title	21RIMU02A2: MANAGERIAL ECONOMICS									
Programme	B.B.A. Semest	er- II								
	Credit: 4 Hours	: 4/per week								
Cognitive	K-1 Define the concepts of economics to management.									
Level	K-2 Illustration of skills in respect of demand, production and cos	t functions.								
	K-3 Apply the knowledge of managerial economics to business de	ecisions.								
Course										
Objectives	Familiarize the students with the fundamental principles of econor	nics.								
	Describe the determinants of the demand and supply function and	l equilibrium								
	of a firm.	•								
	• Comprehend the characteristics of different market structure	es and their								
	implications.									
	• Acquaint the applications of economic theories in business decision	ons.								
	Enable them to address business problems.									
Units	Contents	No. of								
		Hours								
I	Concepts and Techniques: Meaning, Definitions and Nature of	10								
	Managerial Economics – Scope of Managerial Economics – Role of									
	Managerial Economist - Fundamental concept of Managerial									
	Economics.									
II	Demand Analysis: Meaning, Definitions and Determinants of	12								
	Demand – Types of Demand – Law of Demand – An individual's									
	Demand Schedule and Curve – Elasticity of Demand. Demand									
	forecasting and Forecasting methods.									
III	Production: Meaning, Definitions and Determinants of Supply –	14								
	Production Function - Laws of Production Function - Law of									
	Variable Proportions - Laws of Return to Scale – Equilibrium of									
IV	the Firm (or) Producer's Equilibrium. Expansion Path. Cost Analysis and Pricing: Cost Concepts – Cost-output	12								
1 4	Relationship – Economies and Diseconomies of Scale – Cost	12								
	Functions – Methods of Pricing and Factors Affecting. Pricing									
	under Different Market Structure.									
V	Market Structure and Cost Volume Profit Analysis: Meaning	12								
	and Definitions of Market – Market Structure – Forms of Market									
	Structure –Cost Volume Profit Analysis or Break-Even Analysis.									
	Profit maximization.									
References	Text Books:									
	1. R.Cauvery& Others (2015), Managerial Economics. S.	Chand and								
	Company, New Delhi.									
	2. Ahuja H.L.(2007), Managerial Economics: Analysis of	Managerial								
	Decision Making, S.Chand& Co-Ltd., New Delhi.	ъ .								
	3. Jhingan.M.L, J.K. Stephen (2004), Managerial	Economics,								
	Vrinda Publications (P) Ltd, New Delhi.									
	Reference Books:									
	1. S.Mukherjee, (2009), "Business And Managerial Economi	cs in olohal								
	Context", New Central Bank Agency (P) Ltd, Kolkatta.	cs in giodal								
	2. William F. Samuelson and Stephen G. Marks, (2015)	"Managerial								
	Economics", Johny Wiley & Sons, Reprint.									
	Web Resources:									
	1. https://www.Programme-central.com/tag/microeconomics									

	2. https://www.coursera.org/learn/microeconomics
	3. https://ocw.mit.edu/courses/economics
	4.http://www.eighbooks.com/read-now.php?q=principles-of-
	microeconomics 7th-edition
	5. https://www.doviak.net/microbook_3e.pdf
	6. https://www.mooc-list.com/course/microeconomics-principles-coursera
Course Outcon	nes
CO1	Pronounce the concepts of economics in management.
CO2	Explain the determinants and types of demand in the market.
CO3	Describe the influence of the various factors of production.
CO4	Assess the significance of various components of costs and the methods of
CO4	pricing.
CO5	Apply Cost Volume Profit concept in business decisions.

	Mapping of COs with PSOs and POs													
CO/PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6		
CO1	1	2	1	2	1	2	1	2	1	2	1	2		
CO2	2	2	1	2	3	1	2	3	1	2	1	3		
CO3	3	3	2	3	2	3	1	1	3	2	3	3		
CO4	1	1	2	3	2	3	1	2	2	1	3	3		
CO5	3	2	3	2	3	3	3	3	2	3	2	3		

Course Code & Title	21RIMU0203: MANAGEMENT ADMINISTRATION									
Programme	B.B.A. Semester- II									
	Credit: 4 Hours: 4/per									
Cognitive	K-1 Defines the principles of office management.									
Level	K-2 Illustrates the job and analyze the job, and its evaluation technic	jues.								
	K-3 Apply the knowledge in making correspondence with other management functional areas and other offices.									
Course	To gain knowledge on the history and fundamental concepts	of								
Objectives	management and administration.									
	To introduce duties and responsibilities of office manager and the	eir role in								
	office management.									
	Acquire the knowledge of office organization, job analysis and	job								
	 evaluation techniques. 	-								
	To expertise in knowledge on work measurement technique.	niques and								
	office communication and reports.	1								
	To gain knowledge about communication and correspondence.									
Units	Contents	No. of								
т	D' ' L. COCC' M	Hours								
1	Principles of Office Management: Meaning-	10								
	Definition - Office management - Principles - Forms - Office Layout - Record management - Filing - Methods -									
	Indexing.									
II	Job Analysis and Evaluation Techniques: Job analysis – Need of									
	job analysis-Methods – Job description – The role of job	15								
	analyst-Job specification – Jobevaluation – Process – Methods –									
	Job Design – Approaches – Issues in Job design.									
III	Work Measurement and Quality Control: Work study -	15								
	Methods –Procedures-Advantages and Disadvantages- work									
	measurement – Techniques – Time Study – Steps – Incentives -									
TX7	Quality Control – Techniques – Statistical Quality Control.									
IV	Grievance Redressal and Management: Meaning of grievance	10								
	Redressal-Discipline – Concepts – Disciplinary actions –									
	Grievance Redressal Procedure Conflict resolution – Methods									
V	of resolving conflicts. Communication and Correspondence: Communication –	10								
•	Importance – Forms – Quotation – Orders – Inquiry - Sales	10								
	letter – Claims and Adjustments and claims – Letter to									
	bankers - Insurance - Transport corporations. Objectives of									
	correspondance-Types of official correspondance.									
	Ar and Ar									
References	Text Books:									
	1. Kumar N. and R.Mittal, (2007),Office Management, AN									
	Publications, New Delhi.	Toyt and								
	2. Aswathappa K,(2014), Human Resource Management-Cases, McGraw Hill Education Ltd, New Delhi.	rext and								
	3. Martand T.Telsang, (2009), Prodution Management, S.Chand &									
	Company, New Delhi.									
	Company, i to ii Zonni									

4. Pillai R.S.N. and Bhagavati, (2008), Modern Commercial Correspondence, S.Chand & Company, New Delhi.

References Books:

- 1. Zane K. Quible, (2005), Administrative Office Management 8th edition, PrenticeHall, Inc. New Delhi, Published.
- 2. Davis J.W. (1985), Human behaviour at work place: Organizational Behaviour. 7thedition. New York: MacGraw-Hill.
- 3. Dessler, G. (1991), Organisation theory: Integrating structure and Behaviour. Englewood Cliffs: Prentice-Hall. Du Toit, A.

E-Resources:

- 1. https://libguides.unm.edu/pubadmin/books
- 2. https://neptel.edu/books
- **3.** www.swayam.gov.in
- **4.** https://www.mooc-list.com/course/microeconomics-principles-coursera

Course Ou	itcomes
CO1	To understand the principles and functions areas of administration.
CO2	To know the importance of job analysis and evaluation techniques in the work place.
CO3	Explains the work measurement and quality control and methods of effective control.
	To solve the problem in globalized economy and how to handle grievance and its
CO4	redressal method by following ethics.
	To communication effectively and make correspondence with varies activities and
CO5	departments for the development of business.

	Mapping of COs with PSOs and POs												
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	
CO1	3	3	3	3	2	3	2	3	3	2	3	2	
CO2	3	3	3	3	3	3	3	3	3	3	3	3	
CO3	3	2	3	3	3	3	3	2	3	3	2	3	
CO4	3	3	3	3	3	3	3	3	3	3	3	3	
CO5	3	2	3	3	3	3	3	2	3	3	2	3	

VALUE ADDED COURSES - I

Course Code & Title	21RIMU2VA1: BUSINESS ETHICS									
Programme	B.B.A.	Semester- II								
	Credit: 2 Hours: 2 / per the time table									
Cognitive Level	K-1 Familiarize the concept of the course.									
Bever	K-2 Explain the importance and benefits of the course in work placeK-3 Apply the theories or concepts in practice.									
Course										
Objectives	TO introduce the concept and importance of the course in busi									
	To be aware of the ethical values.	mont.								
	To know the philosophy in Management.									
	To familiarize with the applications of the conce	epts in managei	nent.							
Units	Contents		No of							
			Hours							
I	Business Ethics: Meaning – Definition – Nature – Ground Rules – myths – Methodology – Char Managerial Ethics.	-	7							
П	Ethics Management: Ethical Dilemma – Ethical Dec – Ethical Reasoning – Ethical issues – Ethics - Management P of and responsibilities – Ethics Management P Benefits - of Managing Ethics in Work Place – Organ Development System (OEDS) – Organisational cul Tools: Code of ethics – Guidelines for developing co Value based leadership.	gement – Key rogrammes – isation Ethics ture – Ethics	7							
III	Ethical Values: Work Ethics – Work Culture – Ethic Ethical Values- Environmental Ethics – Consumer Pro		5							
IV	Indian Ethos In Management: Basic Principles of M per ancient Indian wisdom and insight – Work life philosophy – Indian ethos for the work life – Quality – Strategies for - Work Life.	e in - Indian	6							
V	Corporate Governance And Business Ethics governance and the good company- Corporate govern social responsibility of business - Corporate govern environment responsibility of - business - corporate go business ethics - Business Ethics Sustainability.	nance and the	5							
References	Text Books: 1. Bhatia, S.K.,(2015), Business Ethics and Cor 2. Bowie Norman,(2012), Business Ethics, Prer	-	ance.							

	References Books:
	• Chakraborty, S.K.,(2005), Management by Values, Oxford Univ. Press.
Course Oute	comes
CO1	Pronounce the concept and importance of the course in business.
CO2	Known the facets and its application in management.
CO3	Aware of the ethical values in management.
CO4	Able to understand the philosophy in Management.
CO5	Adapt with the applications of the concepts in management.

	Mapping of COs with PSOs and POs											
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	1	2	3	3	2	3	2	3	3	2	3	2
CO2	2	3	2	3	3	4	3	3	3	3	3	3
CO3	3	2	3	3	3	3	3	2	3	3	2	3
CO4	1	3	3	3	3	4	3	3	3	3	3	5
CO5	3	2	3	3	3	3	3	2	3	3	2	5

Course Code & Title	21RIMU2VA2: CORPORATE SOCIAL RESPONSIBILITY										
Programme	B.B.A. Semester II										
	Credit : 2 Hours : 2/per week (a regular time ta										
Cognitive	K-1 Familiarize the concept of the course.										
Level	K-2 Explain the importance and benefits of the course in work place.										
	K-3 Apply the theories or concepts in practice.										
	To introduce the concept and importance of the course in business.										
	To know the facets of its application in management.										
	To be aware of the ethical values.										
	To know the philosophy in Management.										
	To familiarize with the applications of the concepts in management.										
Units	Contents	No. of									
I		Hours 7									
1	Introduction: Definition- need and Principles Of CSR-Sustainability –	/									
	Environmental Issues-Externalizing- corporate citizenship.										
II	CSR strategies: strategies for CSR -Introduction-Role of Business Manager	7									
	- Corporate Governance practices case studies.										
III	Leadership and Control: Introduction – Meaning and Definition-The	5									
	Concept of Leadership - Styles of Leadership - Motivation-Sources of										
	Power – Systems of Control – Corporate Planning - Planned and Emergent										
	Strategy – Agency Theory-Limitations of Agency Theory.										
IV	Sustainability: Sustainability definition— scope for CSR and	6									
	Sustainability— is matter in CSR —Sustainability reporting Sustainability case										
X 7	studies.										
V	Globalization and CSR: Defining Globalization – How Globalization	5									
	affects CSR – Corporate Failures and CSR - Globalization an Opportunity or										
	Threat for CSR – CSR issues in nonprofit organization –										
	accounting issues.										
References	Text Books:										
	1. Sanjay Agarwal K.(2008), Corporate Social Responsibility in India,	Response									
	Books.										
	2. David Crowthe,(2008), Corporate Social Responsibility Gular Aras	& Ventus									
	Publishing AP.										
	3. John Hancock, (2005), Investing in CSR, British Library Cataloguing.	ta Casial									
	4. William D.Werther & David Chandeler, (2010), Strategic Corpora Responsibility, Sage publication.	ne Sociai									
	Responsibility, Sage publication.										
	Reference Books:										
	1. Peter Challis, Laura Challis (2016), The Heart of Social Responsibi	lity (Free									
	download bookboon.com)										
	2. Robert Chambers (2009), Whose Reality Counts? Putting the F	First part,									
	Intermediate technology, London.										
	3. DFID (2019), Sustainable Livelihood, London. A David growther Guler Ares (2013) Corporate Social Responsibility (ehools)									
	4. David crowther, Guler Aras (2013), Corporate Social, Responsibility (COOOK).									

Course Outco	Course Outcomes								
CO1	Pronounce the concept and importance of the course in business.								
CO2	Known the facets and its application in management.								
CO3	Aware of the ethical values in management.								
CO4	Able to understand the philosophy in Management.								
CO5	Adapt with the applications of the concepts in management.								

	Mapping of COs with PSOs and POs												
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	
CO1	1	2	3	3	2	3	2	3	3	2	3	2	
CO2	2	3	2	3	3	4	3	3	3	3	3	3	
CO3	3	2	3	3	3	3	3	2	1	3	2	4	
CO4	1	3	3	3	3	4	3	3	3	3	3	5	
CO5	3	2	3	3	3	3	3	2	1	3	2	6	

SEMESTER III

Course Code & Title	21RIMU	03A3: PROJECT FORMULATION							
Programme	B.B.A.	Semester- III							
	Credit: 4	Hours:4 / per week							
Cognitive	K-1 Recall with project characteristics and life cycle.								
Level	K-2 Able to formulate the elements of project adopting various techniques.								
	K-3 Adapt with project writing reports.								
	To familiarize the students with the project characteristics and project life								
	cycle.	yyos of project formulation							
		ques of project formulation.							
Course Objectives		its of project formulation.							
Objectives	 To comprehend with present the present that the present the present the present that the present the	roject planning and network analysis.							
	 To enable them to write 	e project reports.							
Units		Contents	No.of Hours						
I	Project: Project Life Cyc	cle- Meaning and Definitions of Project –	10						
		Types of Project – Life Cycle of Project –							
	Phases of Project Managem	nent.							
II		cept and Importance of Project Formulation	10						
		Formulation – Scope-Functions of project							
	•	nalysis - Techno-Economic Analysis -							
	5	ork Analysis - Input Analysis - Financial							
TTT	Ţ	efit Analysis and Pre-Investment Analysis.	10						
III	•	ulation: Project Formulation and Planning - he Entrepreneur - Project Formulation and	10						
	•	roject Formulation and Government.							
IV		twork Analysis: Meaning, Definitions and	20						
	•	nning – Gantt Chart – SWOT Analysis –							
		dvantages of Network Analysis. Programme							
		echnique (PERT) – Critical Path Method							
	(CPM).								
V	Monitoring, Evaluation	and Project Report Writing: Project	10						
	•	- Templates for project proposal and project							
	report – preparation of proje	ect proposal and project report.							
References	Text Books:								
	1. Choudhury.S (2013), P Asian Publishers, New D	Project Scheduling and Monitoring in Practice Delhi	e, South						
	2. Goel B.B (2012), Proje Deep Publishers, New D	ct Management–A Development Perspective, Delhi	Deep and						
	3. Mattu P.K (2008), Pro Company of India Limit	ject Formulation in Developing Countries, Ma ed, New Delhi.	acMillan						
	4. Mittal.AC, B.S. Sharn Publishing House, New 2	na (2006), Project Management, Vista Inter Delhi.	rnational						
		06), Projects Planning, Analysis, Selection, Figure 7. Tata McGraw – Hill Education (P) Ltd, New	_						

Course Outcomes								
CO1	CO1 Pronounce project characteristics and project life cycle.							
CO2	Explain the techniques of project formulation.							
CO3	Describe the elements of project formulation.							
CO4	Able to illustrate project planning and network analysis.							
CO5	Able to write project reports.							

	Mapping of COs with PSOs and POs											
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	1	2	3	3	2	3	2	3	3	2	3	2
CO2	2	3	2	3	3	4	3	3	2	3	3	1
CO3	3	2	3	4	3	3	3	2	3	3	2	3
CO4	1	3	3	3	3	4	3	3	3	4	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	2

Course Code & Title	21RIMU0304: PRINCIPLES OF ACCOUNTING	
Programme	B.B.A. Semester- III	
	Credit: 4 Hours: 4 / per week	
Cognitive	K-1 Recall the accounting concepts.	
Level	K-2 analyse the types of cash book.	
	K-3 learn how to prepare balance sheet.	
Course		
Objectives	• To familiarize with the preparation of accounts and to depict the financial s	situation.
	 Understand the basic accounting concepts and their application in business 	•
	• Apply the dual-entry recording frame work to a series of transactions that a balance sheet.	results in
	Gain knowledge on the preparation of financial statements.	
	Develop the skills needed to analyze financial statements effectively.	
TT24		No. of
Units	Contents	Hours
I	Accounting: Meaning and Definition – Scope of Accounting – Uses of	10
	Accounting-Double entry system of Book keeping –Differences between	
	Book Keeping and Accounting – Limitations of Accounting-Accounting	
***	Concepts. Difference between Accounting and Management Accounting.	10
II	Types of Accounts: Rules for preparing Accounts – Journal – Ledger.	10
	Subsidiary Books - Cash book - Meaning Types of Cash Book - Single Column, Double and Three columns Cash Book - Trial Balance - Meaning -	
	Preparation of Trial Balance.	
III	Single Entry System: Meaning – Features of Single-Entry System – -	10
***	Double entry system - Difference between Single Entry System and Double	10
	Entry System.	
IV	Final Accounts Format: Components in Trading Account - Preparation of	20
	Trading Account, Components in profit and loss account - Preparation of	
	Profit and Loss Account and Balance Sheet (Simple Adjustment Only)	
${f V}$	Depreciation: Meaning, Definition – Importance of providing Depreciation –	10
	Defects of Depreciation – Method of calculating Depreciation – Straight line	
Dofomor	method – Written down value method-Tally and its applications.	
References	Text Books: 1. S. P Jain & K. L. Narang, (2008), Financial Accounting, Kalyani Publica	ations
	4 th Edition.	anons,
	Reference Books:	
	1. Reddy and Moorthy, (2008), Financial Accounting–Kalyani Publication	is, 3 rd
	Edition.	,
	2. Shukla & Grewal, (2008), Financial Accounting- Chand & Company, 4	thEdition.
Course Outco		
CO1	Students get expertise in understanding the basic concepts of accounting.	
CO2	Gain a clear picture of preparing the single, double and triple cash book.	
CO3	Understand to prepare the trading account, profit and loss account and balance	sheet of
	the concern.	
CO4	Acquire the importance of preparing the double entry system of accounting.	
CO5	Get in-depth knowledge on need of providing depreciation on the assets and its methods.	different

]	Mappin	g of CO	Os with	PSOs a	nd POs	5			
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	1	2	3	3	2	3	2	3	3	2	3	2
CO2	2	3	2	3	3	4	3	3	3	3	3	3
CO3	3	2	3	3	2	3	3	2	3	3	2	3
CO4	1	3	3	3	3	4	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

Course Code & Title		21RIMU0305: FINANCIAL MANAGEMENT								
Programme	B.B.A	A. Semester- III								
	Cred	it: 4 Hours:4 / per weel	<u> </u>							
Cognitive Level	K-1	*								
	K-2	Understand the concept of cost capital.								
	K-3	Adopt in financial planning in long term funds.								
		To understand the role and importance of a financial manager								
		To identify and evaluate the alternative sources of business finance	e							
		To discuss and apply working capital management Techniques	-							
Course Objective		To understand the factors influencing cost of capital and calculating	ng cost total							
•		lecision on capital structure.	8							
	• 7	To evaluate the financial viability of investment.								
Units		Contents	No.of							
Units			Hours							
I		duction: Meaning, Definition-Objectives, Scope, functions of	10							
		ce management-Sources of finance - Time value of money -								
**		epts, techniques- Risk- Return trade off.	10							
II	_	tal Budgeting: Pay Back period- Net Present Value (NPV)—	10							
		age Rate of Return (ARR) - Internal Rate of Return (IRR)—ability Index (PI).								
III		king capital management: Operating cycle – determination of	10							
111		ing capital – Dividend theories – Walter's model, Gorden's	10							
		l – Modigliani and Miller's model.								
IV		Management: Basic concepts, rational and assumptions-Cost	15							
l v		uity Capital- Cost of Preference Capital – Cost of Retained	15							
		ngs – Weighted Average Cost of Capital.								
V		ncial planning and control: Capital structure decision of the	15							
·		-Composition of long-term funds – Factors determining funds								
		rements - Fund flow analysis and Ratio Analysis.								
References	Text	Books:								
		1. A. Murthy, Margham, (2016), Financial Management.								
	.	2. S.N. Maheswari, (2016), Elements of Financial Manag	gement.							
	Refer	rence Books:								
		 Prasanna Chandra,(2016), Financial Management. Khan and Jain, (2012), Financial Management. 								
		3. I.M. Pandey, (2008), Financial Management.								
		4. Vanhoren, (2010), Fundamentals of Financial Managen	nent.							
Course Outcomes										
CO1		ate the investment decision and to enrich their knowledge on Ris	k.							
CO2	Explo	ore the terms of capital budgeting and the budgeting schedule.								
CO3		ze the role of Capital Structure.								
CO4		les knowledge on Financial Policy and Planning and variousles involved in it.	ıs Financial							
CO5	Plan a	and Implement the required Working Capital Management.								

]	Mappin	g of CO	Os with	PSOs a	nd POs	S			
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	1	2	3	3	2	3	2	3	3	2	3	2
CO2	2	3	2	3	3	4	3	3	3	3	3	3
CO3	3	2	3	3	2	3	3	2	3	3	2	3
CO4	1	3	3	3	3	4	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

Course Code & Title		21RIMU0306 – HUMAN RESOURCE MANAGEMEN	T					
_	B.B.	A. Semester	- III					
Programme	Cred	lit: 4 Hours:4/p	er week					
Cognitive Level	K-1 Understanding the importance of managing human resource for nat development.							
	K-2	Recall process of recruitment selection and development.						
	K-3	Apply the technical skill for performance appraisal.						
Course	• [To learn basic concepts in HRM.						
Objectives	• [To impart knowledge on the need for training and performance	appraisal.					
	• [To understand the basis of human resource planning.						
	• ′	To acquire basic knowledge on performance appraisal.						
	•	To apply the same in managing men in industries.						
Units		Contents	No. of Hours					
I	Intro	oduction to HRM: Meaning, Nature and Scope of HRM –	15					
	Perso	onnel Management Vs HRM Importance of HRM -Functions						
	of H	RM - classification of HRM Functions. Importance						
II		s for HRP: Meaning and Objectives of HRP – Importance of	10					
		Benefits of HRP, Factors affecting HRP – Process of HRP –						
		lems of HRP.						
III		ruitment and selection: Job Analysis— Job Description - Job	10					
***		ification – Recruitment policy – Centralized /decentralized	10					
	_	nitment – Sources of recruitments– Factors affecting						
		uitment – Recruitment Process – Recruitment Vs Selection –						
TX7	Selec	ction Procedure – Placement and Induction .	1.5					
IV	Trai	ning & Development:Meaning- Purpose – Need –	15					
	Impo	ortance – Difference Between Training and development-						
	Tech	niques - on-the-job &off-the-job Evaluation - Benefits -						
	Mana	agement Development Programme – Job Enlargement – Job						
	Enric	chment – Job Evaluation – Meaning – Purpose –						
	Tech	niques.						
V		ormance Appraisal and Career Development: Definition	10					
		erformance Appraisal-Need – Importance – Techniques –						
		efits –Career Planning –Need – Process – Succession						
		ning – Career Development – Steps – Career Development						
		ons – Advantages.						
References		Books:						
ACICICICES		. Aswathappa K, (2015), Human Resource Management, Tata Hill, New Delhi,	a McGraw					
	2	 Rao, V. S. P., (2013), "Human Resource Management", Pea New Delhi, 	rson,					
	3	 Cascio, W. F., (2014) "Managing Human Resources", Tata Hill, New Delhi. 	McGraw					
	4	. Gupta CB (2019), Human Resource management,						

	Sultans clean sons, New Delhi.
	5. Dessler (2016), Human Resource Management, Pearson Education,
	New Delhi.
	Reference Books:
	1. Armstrong Mickeal (2016), A Hand book of Human Resource
	Management Practices, Kogen Business Books.
	2. Bevnadin, John H (2015), Human Resource Management; An
	Experimental Approach, McGraw Hill, New Delhi.
	3. Sanghi Seema (2016), Human Resource Management, Vikas
	Publishing House Pvt., Ltd., New Delhi.
Course Outco	omes
CO1	The students would have gained knowledge on the concepts and functions of
CO1	human resource Management.
CO2	The would be familiarise with the basis of HR planning, recruitment and
CO2	selection.
CO3	They would have developed skills and traits to be a good HR manager.
CO4	Adopt the practice of training and development for HR.
CO5	Implement performance appraisal for promotion purpose.

]	Mappin	g of CO	Os with	PSOs a	nd POs	8			
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	1	2	3	3	2	3	2	3	3	2	3	2
CO2	2	3	2	3	3	4	3	3	3	3	3	3
CO3	3	2	3	2	2	3	3	2	3	4	2	3
CO4	1	3	3	3	3	4	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	4

Course Code & Title		21RIMU0307: BUSINESS EN	VIRONMENT					
Programme	B.B.A	•	Semester- III					
	Credit	: 4	Hours: 4/ per week					
Cognitive Level	 K-1 Understanding the relationship between economic system and busine environment. K-2 Illustrating the role of Government on business promotion. K-3 Familiarizing the importance of LPG, WTO on business development. 							
Course	• To	promote basic understanding on the concepts	of Business Environme	nt.				
Objectives	• To	enable them to realize the impact of environment enlighten the business relationship with realize the impact of new Economic Policy or Understand the responsibility of business on Company of the Property of States of Company of States of Company of the Property of States of Company of the Property of States of Company o	economic systems, n business environment.					
Units		Contents		No. of Hours				
I	socio Physi	ness Environment: Concept, definition acteristics- Various environments affecting cultural, and political and government, competed and geographical, technological and gronmental scanning.	business economic, etitive, demographic -	10				
П	social public privat	ness and Economic Systems: Different lism - capitalism - mixed economy – its ince sector –its objectives, growth, achievements the sector, joint sector and co- operative support -Growth and challenges in India.	npacts on business – and failures - role of	10				
III	indus polici	ness and Government: State regulations trial policy – industrial licensing policy – es – Demonetization and Digitalization pollution.	monetary and fiscal	10				
IV	Business Under New Economic Policy: Economic Reforms in India - Privatization – Meaning – way of Privatization – benefits and pitfalls of Privatization – arguments for and against Privatization – Liberalization - globalization – WTO and the significance in global business environment - Impact of COVID 19 in Global Business Environment.							
V	social and	ness and Social Responsibility: Interface be responsibilities of business- Meaning and ty against social responsibilities of business insibilities – social audit – business ethics.	ypes – arguments for	10				

References	1. Francis Cherunila (2002), Essentials of Business Environment, Himalaya publishing House, Mumbai.
	2. Adikary.M.(2001), Economic Environment of Business, Sultan chand&Sons,New Delhi.
	3. Aswathappa.K, (2001), Essentials of Business Environment, Himalaya publishing House, Mumbai.
Course Outc	omes
CO1	Able to understand how to run a business in an economic system.
CO2	Receive new insight on the factors promote and hinter the development of new business.
CO3	Learn more about Government promotional measures for business.
CO4	Adopt business practices according to changing economic scenario.
CO5	Gain knowledge and implement CSR practices for social development.

]	Mappin	g of CO	Os with	PSOs a	nd POs	S			
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	1	2	3	3	2	3	2	3	3	2	3	2
CO2	2	3	2	3	3	4	3	3	3	3	3	3
CO3	3	2	3	3	2	3	3	2	3	3	2	3
CO4	1	3	3	3	3	4	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

VALUE ADDED COURSES - II

Programme B.B.A. Semester- III Credit: 2 Hours: 2 / per week Cognitive Level K-1 To familiarize the concept of the course. K-2 To explain the importance and benefits of the course in work place. K-3 To apply the theories or concepts in practice. Course Objectives Objectives To know the facets of its application in management. To be aware of the ethical values. To know the philosophy in Management.
Cognitive LevelK-1To familiarize the concept of the course.K-2To explain the importance and benefits of the course in work place.K-3To apply the theories or concepts in practice.Course• To introduce the concept and importance of the course in business.• To know the facets of its application in management.• To be aware of the ethical values.• To know the philosophy in Management.
 Level K-2 To explain the importance and benefits of the course in work place. K-3 To apply the theories or concepts in practice. Course Objectives To know the facets of its application in management. To be aware of the ethical values. To know the philosophy in Management.
 K-3 To apply the theories or concepts in practice. Course Objectives To introduce the concept and importance of the course in business. To know the facets of its application in management. To be aware of the ethical values. To know the philosophy in Management.
Course Objectives • To introduce the concept and importance of the course in business. • To know the facets of its application in management. • To be aware of the ethical values. • To know the philosophy in Management.
 Objectives To know the facets of its application in management. To be aware of the ethical values. To know the philosophy in Management.
 To be aware of the ethical values. To know the philosophy in Management.
To know the philosophy in Management.
To familiarize with the applications of the concepts in management.
No.00
Units Contents Hour
I Introduction Definition of Degenerality Monda Expedience 15
I Introduction: Definition of Personality - Needs- Functions- 15 Personality Development Stability of Personality Personality
Personality Development - Stability of Personality - Personality
Change. II Theories of Personality: Psychoanalytical Theory of Personality - 10
Humanistic Theory of Personality - Trait Theory of Personality -
Social Cognitive Theories - Behaviorism and Learning
Approaches to Personality - EasternTheory: Thriguna Theory
(SRT).
III Determinants of Personality: Cognitive Determinants - 10
Intellectual Development and Capacities - Deviant
Intelligence - Major areas of adjustment affected by
Intelligence - Socio-cultural Determinants - Family and
Educational Determinants - Social Determinants - Emotional
Determinants.
IV Personality Enrichment: Motivation and its Process - Life Skills 15
for Personality Development. Importance of personality
Enrichment-Characteristics. V. Tachniques In Personality Development : Salf confidence 10
V Techniques In Personality Development : Self confidence - 10 Goal setting - Types of personality development-Time
Management and effective planning - Stress Management -
Concept in Techniques- Meditation and concentration techniques -
Self hypnotism - Self acceptance and self growth.
References 1. Cervone Daniel, Pervin. L.A, (2008), Personality Theory & Research
(10th Edn.), John Willey & Sons, Inc., United States of America.
2. Haslam Nick, (2007), Introduction to Personality and Intelligence,
Sage Publications, New Delhi.
3. Hurlock, B. Elizabeth,(2007). Personality Development, Tata

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	McGraw-Hill Publishing Company Limited, New Delhi.
	4. Rajiv K. Mishra. Rupa & Co. (2006) Personality Development
	5. Rao K. Ramakrishna et al., (2008), Hand Book of Indian Psychology,
	Cambridge University Press India Pvt. Ltd., New Delhi.
	6. Robert J. Gregory (2006). Psychological Testing, Pearsons Education,
	Inc, New Delhi.
Course Outcon	nes
CO1	Pronounce the concept and importance of the course in business.
CO2	Known the facets and its application in management.
CO3	Aware of the ethical values in management.
CO4	Able to understand the philosophy in Management.
CO5	Adapt with the applications of the concepts in management.

	Mapping of COs with PSOs and POs											
СО/РО	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	1	2	3	3	2	3	2	3	3	2	3	2
CO2	2	3	2	3	3	4	3	3	3	3	3	3
CO3	3	2	3	3	2	3	3	2	3	3	2	3
CO4	1	3	3	3	3	4	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

Course Code & Title	211	RIMU3VA4: TRANSACTIONAL ANA	ALYSIS AND COUNSI	ELING								
Programme	B.B.A. Semester- III											
	Cred	dit: 2	Hours:2 / per week									
Cognitive	K-1	Familiarize the concept of the course.										
Level	K-2	Explain the importance and benefits of		•								
	K-3	Apply the theories or concepts in practi										
Course	• To introduce the concept and importance of the course in business.											
Objectives		To know the facets of its application in m	anagement.									
	_	To be aware of the ethical values.										
		To know the philosophy in Management.										
	• [To familiarize with the applications of the	e concepts in managemen	nt.								
Units		Contents										
I	Introduction: History and origin of TA, Dr.Berne, Philosophical											
	assumption, History of ICTA and Fr.GK. Personality: Ego state											
		el, structural and functional analysis of	• •									
	and functional pathology, energy theory, egogramme.											
	Transactional Analysis: Rules of transaction, types, redefining,											
	tangential, bulls eys, carrom, gallows types.											
II	Stroke: Strokes, stroke theory, stroke economy, time structuring-											
	Life	position: Life Position, Correlogram -	Psychological Games:									
	game	es, drama triangle, role of emotions,	racket system, stamp									
	colle	ection.										
III	Scri	pt: Script theory, counter scripts, proce	ss scripts, injunctions,	10								
	drive	ers, script matrix, mini script -Discount:	Discounting, Discount									
	Matr	rix -Frame of References: Frame of	References, Role of									
	Perc	eption, Role of script.										
IV		biosis: First order, second order, compe	titive and hierarchical	15								
	•	, , , , , , , , , , , , , , , , , , ,										
V		s – Passivity: Passivity, Passive behaviou		10								
V		efining: Redefining transactions – Auto	-	10								
		ot – Child Development: Child developm										
		al, psycho-social triology: Triology theor	ry, GK frame – Etnics:									
<u> </u>		cal Norms of TA practitioner.										
Course Outcor	nes											
CO1	Pron	ounce the concept and importance of the	course in business.									
CO2	Kno	wn the facets and its application in manag	gement.									
CO3	Awa	re of the ethical values in management.										
CO4	Able	to understand the philosophy in Manage	ment.									

CO5	Adapt with the applications of the concepts in management.
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	Mapping of COs with PSOs and POs											
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	3	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	3	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	3	3	2	3	3	2	3
CO4	2	3	2	2	3	2	3	2	3	2	3	2
CO5	3	2	3	2	3	2	3	2	3	2	3	2

SEMESTER IV

Course Code & Title	21RIMU0408: MARKETING MANAGEMENT										
Programme	B.B.A. Semester- IV										
	Credit: 4 Hours: 4/per week										
Cognitive	K-1 Recall about market and its types.										
Level	K-2 Understand about the marketing and its optimization in field.										
	K-3 Examine and get students understand the distribution of products.										
Course											
Objectives	To learn the concept of marketing management.										
	To learn about Buyer Behaviour and Motivation and Sales Forecasti	ng.									
	To absorb the Product and its importance.										
	To gain understanding about the price and pricing.										
	To gain knowledge about Emerging Marketing Environment in India	1.									
Units	Contents	No.of									
		Hours									
I	Introduction: Meaning and definitions of Marketing Management-	10									
	Importance –Functions – Nature and Scope of Marketing – Marketing										
	Environment – Market Segmentation – Criteria for Market										
	Segmentation—factors influencing market segmentation.										
II	Buyer Behaviour and Motivation and Sales Forecasting: Meaning of	10									
	buyer – Buyer Behaviour –Factors affecting of Buyer behaviour- Buying										
	motives – list of basic needs – Maslow's Hierarchy of needs- Festinger's										
	Theory of cognitive dissonance-Buying decision process –sales										
	forecasting-objectives-importance - methods -Role - process and										
	limitations.										
III	Product and its Importance: Product – Meaning – Programmeification	10									
	of goods – FMCG - product planning and development – Types of										
	products-Concept-product mix – product line- product positioning-										
	product – life cycle- promotion mix- product differentiation and market										
	segmentation – product diversification – product elimination –product										
	modification – product failure.										
IV	Pricing: Pricing—Meaning and Definitions - objectives and advantages	20									
- '	of pricing decision–Factors affecting the pricing decisions – kinds of										
	pricing – methods of pricing – process of price determination – price										
	leader.										
V	Emerging Marketing Environment in India:Small Scale and Large-	10									
•	Scale retailing – Super market – Raising Strategies-Departmental Stores –	10									
	services marketing- Rural Marketing- online marketing- Marketing of										
	MSME products.										
References	1. Alok Satsangi (2009), A-Z Marketing, Printed in India, New Delhi.										
References	2. Mcc Carthy, Marketing Management, (2014), Mc Graw Hill Publica	tion New									
	Delhi.										
	3. Memori and Joshi, (2015), Principles and Practice of Marketing, Kit	nab Mahal									
	Publication, New Delhi.										
	4. Patrick orsyth(2005), Conducting Sales and Marketing, Infinity books	s,New Delhi.									

	5. Philip Kotler. (1997), Principles of Marketing Management, Prentice Hall of								
	India, New Delhi.								
	6. Whrren J, Keegan(1995), Global Marketing Management, Prentice-Hall of India, Private Limited, New Delhi.								
	7. William J. Stanton, (2012), Fundamentals of Marketing, Mc Graw Hill–Publication, New Delhi.								
	8. N. Srinivasan, (2015), Managerial Economics Meenakshi Pathippagam, Madurai								
	9. Pillai; RSN and Bagaathi (2013), Modern Marketing – Principles and praticals.								
	S. Chand and Company, New Delhi.								
Course Outcomes									
CO1	Graduates will be capable of making a positive contribution to business,								
COI	trade and industry in the national and global context.								
	The programme enables the graduates to understand and apply leadership								
CO2	skills Managerial skill at the individual and group levels to co-ordinate the								
	team work.								
CO2	Able to initiate and build upon entrepreneurial ventures or demonstrate								
CO3	intrapreneurship for their employer organizations.								
CO4	Able to acquire in-depth knowledge in the field of Marketing from traditional								
CO4	rural to modern marketing.								
COF	Familiarize to extend their knowledge in all the industrial & production								
CO5	areas.								

Mapping of COs with POs and PSOs												
CO/PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	3	3	3	3	3	3	2	2	2	1	1	2
CO2	2	2	3	2	3	2	3	2	2	3	3	3
CO3	1	2	2	3	3	1	2	2	3	2	2	2
CO4	3	3	3	3	3	3	3	1	3	1	1	3
CO5	2	2	3	3	3	2	3	2	2	2	2	3

RURAL INDUSTRIES I (THEORY & PRACTICAL)

Course Code & Title	21RIMU0416: BAKERY AND CONFECTIONERY									
Programme	B.B.	A. Semester-IV								
	Cred	lit 4 Hours : 4/per wee	k							
Cognitive Level	K-1	Recall the functions of the Bakery and Confectionary indus	try.							
	K-2									
	K-3	Practice the theory by visiting the field in variaous prodoc	tion like bun,							
		cake, cookies.								
Course										
Objectives	•	To understand about the manufacturing process of bakery	products.							
	•	To learn the difference setween samely and confectionary								
		manufacturing process.								
	•	To identify the break disease, rath and remedies.	1 ,							
		To learn the functions of ingredients in making of bakery	•							
	•	To know the functions of machinary and tools in bakery in	idustry .							
Units		Contents	No.of Hours							
I	Intro	oduction to Bakery and Confectionery: Principles of bakir								
	- Ad	dvantages of bakery products – wheat – gluten formation	_							
		ities of Wheat flour – Functions of ingredients in brea								
	maki									
II	Brea	ad Production and Bread Diseases: Methods of brea	.d 10							
	produ	uction - steps involved in bread and bun making - Brea	ıd							
	faults	s and remedies.								
III	Func	ctions of Ingredients: Functions of ingredients in flour base	ed 10							
		ectionery – Methods of cookies preparation – Methods								
		s production – Methods of cake production.								
	Pulls	production rections of care production.								
IV	Mac	chineries and Tools and Management of Bakery: Bas	ic 15							
	mach	hineries - oven and their functions - Tools and equipmen	ts							
	used	in bakery - preparation of a feasibility report for starting	a							
	bake	ery.								
${f V}$		eticals and Field visits: Production of varieties of bread, but	· ·							
		s, puffs, and cookies. Visit to commercial bakery units								
		ting with bakery entrepreneurs - Organising bakery finishe	d							
	produ	ucts exhibition.								
References	1 0	CFTRI (1986), Advanced Training in Baking Technol	nov Course							
Kerer ences		naterials supplied by CFTRI, Mysore.	ogy, Course							
		Khandary.L.R.(1988), Bakers Handbook on practical baking,	U.S.A.							
	l l	Pylerby (1998), Baking Science and Technology, , Siebe								
		Company, Chicago, ILL	8							
	4. A	Anon,(2005), Tamilaga Bakery Technical Bulletin, The Ch	ennai Bakery							
		Owners Association, Chennai-5.								

Course Outcomes	
CO1	Recall the functions of the Bakery and Confectionary industry.
CO2	Understand the production process with machinary and tools of the industry.
CO3	Practice the theory by visiting the field in variaous prodoction like bun, cake, cookies.
CO4	Understand about the manufacturing process of bakery products.
CO5	Learn the difference between bakery and confectionary manufacturing process.

	Mapping of COs with PSOs and POs											
CO/PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	3	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	3	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	3	3	2	3	3	2	3
CO4	3	3	3	3	3	3	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

Course Code & Title	21RIMU0417: Vegetable Oil Industry (Theory & Practica								
Programme	B.B.	A. Semeste	er- IV						
	Cred		4/per week						
Cognitive	K-1	Recall the functioning of the vegetable oil industry.							
Level	K-2	Understand the production process oil extraction by ghani	•						
	K-3	Adapt the management of Ghani oil industy.							
Course									
Objectives	• 7	Γο understand about the vegetable oil Industry.							
	• [Γο learn the Pre-processing activities.							
	•]	Γο identifying the sources of rawmaterials							
		Γο learn the implementation process of the vegetable oil ext	raction.						
		Γο know the preparation of financial feasibility report.							
Units		Contents	No.of Hours						
I	Vege	etable Oil Seeds and its Characteristics: Different Varities							
		egetable oil seeds and its availability - Statewise area o							
		uction – Major and Minor Vegetable Oil Seeds -							
		acteristics of Vegetable Oil Seeds – Various uses o							
		etable Oil Seeds.							
II		Processing and Vegetable Oil Extraction: Preprocessing	g 10						
		ities – Drying – Cleaning – Deatricating – Vegetable Oi							
	Extra	action - Groundnut Oil - Gingelly Oil - Coconut oil -	-						
	Sunf	lower Oil - Field visits to various Vegetable Oil Industries	S						
	and F	Power Ghani units.							
III	Vege	etable Oil Extraction by Ghani: Technologica	1 10						
	devel	lopment of Ghani Oil industries – bullock driven ghani -	-						
	Over	head power ghani – Portable Power Ghani – Function	S						
	of Po	ortable Power Ghani - Technical data of Portable Powe	r						
	Ghan	ni - Safty aspects - Enomics of Vegetable Oil Processing -	-						
	by pr	roducts and its uses – handling of finished products.							
IV	Phys	ical and Chemical Properties of Vegetable Oils: Quality	15						
		rol of Vegetable Oils and Cake - FSSAI - Licence -							
		ical and Chemical properties of vegetable Oils -							
		ur – Melting – FFA – Iodine Value – Peroxide Meltey value							
		etyl Value – Labling – Packaging – Storage.							
${f V}$		agement of Ghani Oil Industry: Layout – availability o							
		nineries – Role of Promotional agencies – Cost analysis -	-						
		teting – Feasibility report to start ghani oil Unit.							
D.f.		Vist to the Oil Production Industries.							
References		Achaya, K.T. 2020 Oil Seeds And Oil Milling In India: A							
		Historical Survey, New Delhi, India, Oxford And IBH.							
		Achaya, K.T.2017, Ghani: Traditional Oil Mill Of India,							
		Kemblesvile, Pennsylvania, USA, Olearivs Editions.							
		Chaudhuri, J.C.& Selvaraj, K. 1985. Technological							
		Developments In Ghani Oil Industry. Khadigramodyog,							

	<u> </u>
	Bombay.
	4. Nag, T.K.1982 Village Oil Industry. Power Ghani
	Installation: A Hand Book, Bombay, India, Khadi And
	Village Industries Commission.
	5.Patel, J.P. 1958, Village Oil Industry, Bombay, India, Khadi
	and Village Industries commission.
Course Outcon	mes
CO1	Understand about the vegetable oil seeds and their characters.
CO2	Learn the preprocessing and vegetable oil extraction.
CO3	Get familiraise with vegetable oil extraction by ghani.
CO4	Learn the physical and chemical process of vegetable oil.
CO5	Prepare a feasible report to start ghani oil unit.

	Mapping of COs with PSOs and POs											
CO/ PO	PO1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	3	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	3	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	3	3	2	3	3	2	3
CO4	3	3	3	3	3	3	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

Course Code & Title	17RIMU0418: PRESERVATION OF FRUITS AND VEGETA (Theory & Practical)								
Programme	B.B.A. Semester- IV								
	Credit	t 4 Hours : 4/per weel	ζ.						
Cognitive	K-1	Understand the history and traditional food processing methods	8.						
Level	K-2	Recall the theoretical and practical aspects on fruit preservation Vegetables.	and						
	K-3	Know about the Food standards in India.							
Course Objectives	pre	study importance of food preservation, general principles eservation. impart basic technical knowledge and skills of making vari							
	ber	verages. give hands on experience on making jams and fruit jellies.	ous muit						
		provide them hands on training on making of pickles, chutneys,	6011000						
		equip the students about the regulations of State and							
		vernments.	Central						
Units	50	Contents	No.of Hours						
I	Intro	duction: Importance of food preservation – General	15						
	princi	ples of food preservation – by low temperature, heat							
	proces	ssing, dehydration, sun drying, osmotic pressure, canning,							
	effect	of spices, chemical preservation, irradiation. Food spoilage –							
	types	of spoilage, causes of spoilage, factors leading food spoilage.							
II	Bottli	ing of Fruits and Vegetables: Principles, recipes,	10						
	equip	ments, procedures – general procedure for sorting, grading,							
	washi	ng, peeling, coring, pitting, blanching, filling, labeling,							
	packii	ng of bottled juice concentrates - selection of fruits for							
	squas	hes, crushes, cordials, RTS beverages, syrups and barley							
	water								
III	Jams	, Jellies, Marmalades: Principles of preservation – higher	10						
	conce	entration of sugar – role of sugar in preservation – selection of							
	fruits	for jams, jellies – extraction of pectin, role of pectin in setting							
	of jan	n, difference between fruit jams and fruit jellies – avoiding of							
	crysta	ullization of sugar in jams.							
IV	Pickle	s, Chutneys, Sauces: Fruits / vegetables for pickling process	15						
	– salte	d / brined pickles - spiced pickles - vinegar pickles - role of							
	salt in	n preservation – various principles in pickling process –							
	Dehyd	ration of fruits - sun drying of raw / ripe mango - merits and							
	demeri	its of sun drying - differentiation between mechanical and sun							
	drying								
V	Food S	Standards in India: Fruit Products Order – FPO, Prevention	10						
	of Foo	od Adulteration – PFA, how to apply for FPO / FSSAI PFA.							
	Minim	num sanitary requirements under FSSAI – application format							
	for FS	SSAI Plan for a small fruit preservation unit – equipments,							

	machineries, total capital investment (working, fixed) – suitable fruit
	products for rural areas.
	PRACTICAL
	1. Preservation of Grape Squash,
	2. Preservation of Mango Squash
	3. Preservation of Lime Cordial
	4. Preservation of Pine apple Crush
	5. Preservation of Mango RTS
	6. Preservation of Mixed Fruit Jam
	7. Preservation of Guava Jelly
	8. Preservation of Tomato Pickle
	9. Preservation of Tomato Sauce
	10. Preservation of Papaya Candy
References	 Gopalakrishnan .M.(2014), Food Science and Technology, ASTHA Publications and Distributions, New Delhi. Hausner .A. (2012), Preserved foods and sweetmeats, Biotech Book, Delhi. Madhulika Parmar (2014), Food Safety and Preservation, Black Printers, New Delhi. Pathak R.S.Dr. (2014), Food Security and Global Environmental Change (Emerging Challenges), Naryag Books International, New Delhi. Ruth.S.K.Dr. (2012), Food storage and preservation, Navyag Books International, New Delhi. Sasikumar.Dr. (2014), Food processing technology Food in Agro Based Sector, Biotech Books, New Delhi. Thomas Norman Morris (2012), Principles of Fruit Preservation, Biotech Books, New Delhi.
Course Outco	mes
CO1	Students acquire knowledge on principles of food preservation and techniques.
CO2	Empowered in understanding of general of various grading procedures of fruits.
CO3	Draw the knowledge of role of sugar, salt in preservation.
CO4	Become familiar with manufacturing of fruit beverages, pickles, chutneys, jams.
CO5	Preparing the students for managing a fruit processing industry.

	Mapping of COs with PSOs and Pos											
CO/PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	3	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	3	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	3	3	2	3	3	2	3
CO4	3	3	3	3	3	3	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

Course Code & Title	21RIMU0419: SOAP INDUSTRY (THEORY & PRACTIC	CALS)								
Programme	B.B.A. Semester-	[V								
	Credit 4 Hours: 4/p	er week								
Cognitive	K-1 Recall the functioning of the industry.									
Level	K-2 Understand the production process of Soap industry.									
	K-3 Identifying the sources of inputs									
Course										
Objectives										
	 To understand about the resources required for the soap ind 	lustry.								
	To learn the manufacturing process of soap products.									
	• To identifying the technology requried for producing soap.									
	 To learn the management process of the production of soap 									
	 To learn the management process of the production of carb 	olic soap.								
UNIT	Content	No.of								
		Hours								
Ι	Soap Industry overview - Uses and needs-raw materials used	15								
	for soap making - Characteristics of raw materials - other									
	additives.									
II	Manufacturing of soap products - methods of manufacturing -	10								
	full boiling process - various stages-Advantages and									
	Disadvantages.	10								
III	Technology of soap manufacturing - toilet soap - soap chips -									
	soap noodules - carbolic soap -Pretreatment of raw materials -									
TT7	plant for total soap making operations.	1.5								
IV	Management of soap factories - technical efficieny - financial	15								
	summary - common quality problems soap - total quality									
V	management. Production of carbolic soap , inplant training in toilet soap unit	10								
v	- Field isits to commercial soap production units Meeting with	10								
	soap industry entrepreneurs Preparation of feasibility report to									
	start a soap unit to be include practical									
References	The complete technology book on soaps - Asia pacific business.	s press								
	ING, 106- E,kamala nagar - Delhi - 110007.	P1433								
	2. Soaps, Detergents and Disinfectens technology handbook - NI	PCS, Delhi.								
	3. Herbal Soaps, Detergents - NPCS, Delhi.	,								
	4. Moden Technology of soaps, Detergents, Toileteries (with form	ule								
	project profiles)- NPCS, Delhi.									
	5. Handbook on soap, detergents, Acid slurry - NPCS, Delhi.									
Course Outcom	es									
CO1	Understand about the resources required for the soap industry.									
CO2	Learn the manufacturing process of soap products.									
CO3	Identifying the technology requried for producing soap.									
CO4	Learn the management process of the production of soap.									
CO5	Learn the management process of the production of carbolic soap.									

			N.	Iapping	of CO	s with I	PSOs ar	d POs				
CO/PO	PO1	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
		2	3	4	5	6	1	2	3	4	5	6
CO1	3	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	3	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	3	3	2	3	3	2	3
CO4	3	3	3	3	3	3	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

Course Code & Title	21RIMU0420: HONEY PROCESSING (3+1)								
Programme	B.B.A. Semester- IV								
	Credit 4 Hours : 4/per wee	ek							
Cognitive Level	 K-1 Recall Traditional bee keeping, Modern beekeeping. K-2 Understand the significance of honey and value added honey p K-3 Apply the knowledge on preparing bankable bee-keeping pro 								
Course Objectives	 To enrich the students about the bee varieties and origin of honey To equip the students in traditional, modern beekeeping procedure 								
Units	Contents	No.of Hours							
I	History of Bee Keeping : Definition, Bee keeping in world-wide and in India. Traditional bee keeping, Modern beekeeping, Urban or backyard beekeeping - Honey bee species and identification – Origin and distribution of species.	15							
II	Bee Keeping Techniques : Basic requirements for starting bee keeping: Getting Started in Beekeeping - Land and Buildings, Equipments and supplies - Vehicle, hives.	10							
III	Bee Enemies, Diseases, Pesticide Poisoning: Bee enemies - Wax Moth, Ants, Wasps, Micro organisms, Pests. Diagnosis and Identification - Mites attacking honey bees - Mite Biology, Controlling Mites, Mechanical control, Mite-tolerant stocks, Biopesticides, Chemical (synthetic pesticide) treatments.	10							
IV	Bee Products : Honey, pollen, royal jelly, bees wax, venom, Significance of bee products - Value added honey products - Properties of honey products - Nutrients and composition of honey, Acid content and flavor effects - Types of value added honey products.	15							
V	Economics of bee keeping : Economic values of Commercial Beekeeping. Marketing of bee products - Marketing of honey comb and honey, pollination services - wax - marketing of pollen - marketing of royal jelly - marketing of bee venom - marketing of adult and larval bees - costing and financing the marketing activities. Preparing bankable bee keeping project funding sources	10							

Γ									
	for beekeeping projects - model project for beekeeping and value								
	added products from honey viable for rural areas.								
	PRACTICAL								
	Identification of different bee species and castes.								
	2. Hive inspection.								
	3. Supplementary feeding and honey extraction.								
	4. Management of bee diseases and enemies.								
	5. Honey extraction, processing, bottling.								
	6. Bees wax rendering, purification								
	7. Royal jelly preparation.								
	8. Bee pollen								
	9. Honey amla preparation								
	10. ESE practical examination								
References	1. Anantha Krishnan, C.P., (1991), Technology of milk processing, Sri Lakshmi Publications, Chennai -10.								
	2. Banerjee G.C (1993), Text Book of Animal Husbandry, Oxford and IBH								
	Publishing Co.Pvt. Ltd., New Delhi.								
	3. Aneja.R.P, B.N Mathur, R.C Chandra and A.K. Banerjee (2002),								
	Technology of Indian Milk Products, Dairy India year book.								
	4. Eeckless C.H, W.B Combs and H.Mecy (1955), Milk and Milk Products,								
	Tata Mc Graw Hill Publishing Co.Pvt.Ltd., New Delhi.								
	5. Sukumar De (1980), Outlines of Dairy Technology, Oxford University								
Course Outc	Press, New Delhi								
Course Outc	Students acquire the methods of traditional, modern beekeeping								
CO1	procedures.								
CO2	Empowering the students Introduction to honey bee and origin of honey.								
CO3	Apply knowledge on requirements for starting bee keeping.								
	Provide platform to become an entrepreneur on bee products such as honey,								
CO4	pollen, royal jelly, bees wax.								
CO5	Preparing the students for acquiring skills on Commercial Beekeeping, Funds								
	mobilization from state and national banks.								

Mapping of COs with PSOs and POs												
CO/PO	PO1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	3	3	3	3	3	2	2	2	1	1	3	3
CO2	2	2	3	2	3	3	2	2	3	3	2	2
CO3	1	2	2	3	3	2	2	3	2	2	1	2
CO4	3	3	3	3	3	3	1	3	1	1	3	3
CO5	2	2	3	3	3	3	2	2	2	2	2	2

21RIMU04GX- ELECTIVES – GENERIC - 1

Programme B.B.A. Semester-IV	
Cognitive Level K-1 Recall the structures and functions of office. K-2 Gain the knowledge of office environment. K-3 Able to manage office. Course Objectives • To understand the concept and functions of office. • To understand the layout of a office • To gain knowledge of filing.	
K-2 Gain the knowledge of office environment. K-3 Able to manage office. Course Objectives To understand the concept and functions of office. To understand the layout of a office To gain knowledge of filing.	
Course Objectives To understand the concept and functions of office. To understand the layout of a office To gain knowledge of filing.	
Course Objectives	
Objectives	
 To understand the layout of a office To gain knowledge of filing. 	
To gain knowledge of filing.	
To comprehend record management	
10 comprehend record management.	
To know about the cost and preparation of budgets.	
Units Contents N	No.of
	Hours
I Office Management: Meaning of office, Definition of Office,	15
Importance and Functions of Office - Modern office, Office	
Management – Definition and Functions of Office Management,	
Qualities and Role of Office manager, Relation with Other	
Departments.	
II Office Environment: Layout and Location - office building,	10
Importance of Lighting and Ventilation Office Safety and Security	
Meaning and Importance of Office Safety and Security - Office	
Machinery and Modern Equipments.	
III Filing and Indexing: Meaning, types and methods - Importance	10
	10
of Filling, Characteristics and Essential of Good Filing by using	
computers, Centralised and Decentralised Filing System, Indexing –	
Need and Types of Indexing.	
IV Office Forms and Record Management: Meaning and Objectives	15
of Forms control, Types of Forms, Principles and Essentials of	
Form Design, Office Record Management – Meaning and	
Objectives of Record Management, Principles of Record	
Management, Essentials of Record Management System -	
Electronic Gadgets -Management information systems.	10
V Work Measurements and Control of Office Costs Work	10
Measurements – Importance, Techniques of Work Measurements,	
Standards of performance, Cost Control – Savings and Methods of	
Cost Reduction, Office Budget – Budgetary Control. Performance 1 S.R. Argra (1980) Office Organization and Management	Wilzes
References 1. S.P. Arora (1980), Office Organization and Management, publishing House Pvt Ltd.	., vikas
2. Pillai R.S.N and Bagavathi, (2003), Office Management, S.Cl	hand &
Company, New Delhi.	manu &
3. Kumar. N. and Mittal.R,(2001), Office Management,	Anmol
Publications, New Delhi.	<i>i</i> 1111101
4. Balraj Dugal, (1969), Office Management, Kitab Mahal Public	ications
New Delhi.	

Course Outcomes						
CO1	Understood the concept and functions of office.					
CO2	Able to design the layout of a office.					
CO3	Able to carry out filing and indexing.					
CO4	Able to maintain records .					
CO5	Able to prepare budgets.					

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	0
CO1	3	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	3	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	3	3	2	3	3	2	3
CO4	3	3	3	3	3	3	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

Course Code & Title	21RIMU04G2: PERSONNEL MANAGEMENT									
Programme										
	Credi	±								
Cognitive	K-1 Understanding the importance of managing employees.									
Level	K-2	Recall process of recruitment selection and development.								
	K-3	Apply the technical skill for performance appraisal.								
Course										
Objectives		learn basic concepts in personnel management.								
		o impart knowledge on the need for recruitment and selection.								
		o understand the basis of performance appraisal.								
		o acquire basic knowledge on job evaluation.								
	• To	gain knowledge on integration.								
Units		Contents	No.of Hours							
I	perso	nduction: Definition of personnel management – role of management – challenges of modern personne gement.								
II	Recru	uitment & Selection: Recruitment – Types of recruitment	- 10							
	source	es of recruitment - Selection - Methods and Types of	f							
	Selec	tion-process of selection.								
III		prmance appraisal: Meaning – Methods of Performance	2 10							
	Appra Metho techni	aisal – Key concepts -Traditional methods and Moderrods, Training & Development: Training – methods and iques – Executive development methods. Difference between ing and Development.	1							
IV	Ioh I	Evalution: Job evaluation –Process of job evaluation- simple	15							
	rankiı	ng – job grading – point system – factor compensation – be benefits.								
V	Integ	gration: Integration – nature of human needs – Maslow's need	1 10							
	_	rchy – McGregor's theory – grievance redressal mechanism -								
		blinary action, Personnel Audit, Personnel research.								
References	1. A	Akuja,K.K.(1992), Personnel Management, Kalyani Publi Delhi.	shers, New							
		Arun Manippa and Mizra,S. Saiyadaiam (1979), Personnel N	[anagement							
		Γata McGraw-Hill Publishing Company, New Delhi:	ianagement,							
		Mamoria. C.B(2000), Personnel Management, Himalaya	Publishing							
		House, Mumbai								
	4. E	Edwin,B. Flippo (1984), Personnel Management, McGraw Company, New York.	- Hill Book							
		Aswavathappa K, (1999). Human Resource and Personnel M	anagement:							
		Text and cases, Tata McGraw – Hill Publishing Company, New	-							
Course Outco	omes									
CO1	Learn	nt the basic concepts in personnel management.								
CO2	Able	to differentiate recruitment and selection.								

CO3	Understood the basis of performance appraisal.
CO4	Gain knowledge on job evaluation.
CO5	To apply the concept of integration in practice.

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	3	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	3	3	3	3	3	3	3	3	3
CO3	2	2	3	3	4	3	3	2	3	3	2	4
CO4	3	3	3	3	3	3	3	3	3	3	3	3
CO5	2	2	3	3	3	3	3	2	3	3	2	4

ELECTIVES – DISCIPLINE CENTRIC – 1

Course Code & Title	21RIMU04D1: GREEN PRODUCTIVITY									
Programme										
	Credi		er week							
Cognitive	K-1 Remembrance of the concept of green productivity.									
Level	K-2 Explain sustainable development.									
	K-3	Apply the concept in practice.								
Course										
Objectives	•	To learn basic concepts on green productivity.								
	•	To impart knowledge on suatainable development.								
	•	To understand the basis of suatainable agricultural development	ent.							
	•	To acquire basic knowledge on technology management a	nd regional							
		cooperation.								
	•	To gain knowledge on eco business opportunities.								
Units		Contents	No.of Hours							
I	Cross	n Duodustivitys Introduction Desclution No. 1	15							
		n Productivity: Introduction – Evolution – Need ar								
	_	tance – green revolution, impact on farm, industry and huma								
		n – role and responsibility of government, interaction, region								
		nal institutions, NGOs, trade and business associations, academ	ic							
		media and other state holders.								
II	enviro intern	Linable Industrial Development : International standards comment management, industrial development policy are actional cooperation – approaches for development of greenests – industrial waste minimization in SMTs – case studies.	ad							
III	Susta farmii	Linable Agricultural Development: Environment friending systems – Integrated approaches to agrialled and rur opment – impact of technology case studies.	•							
IV	Tooby	nology Management and Regional Cooperation: Technology	, 15							
		· · · · · · · · · · · · · · · · · · ·								
		formation – sustainable technology management, capacity								
		ng and information challenges – regional cooperation or								
		er production – strategies and design – transfer and								
		opment of environmental sound technology – role of NPO or	1							
	green	productivity in SMEs -case studies.								
${f V}$	Eco I	Business Opportunities: Present trends and future potential of	of 10							
	ecobu	siness - solid waste management of micro enterprises	_							
	partic	ipation of government, NGOs and industry - future process of	of							
	recycl	ling – case studies.								
Course Outo			l							
CO1	1	basic concepts of green productivity.								
CO2		t knowledge on suatainable development.								
CO3	-	rstand the basis of suatainable agricultural development.								
CO4		ire basic knowledge on technology management and regional co	operation.							
CO5		knowledge on eco business opportunities.	*							

]	Mappin	g of CO	Os with	PSOs a	and PO	S			
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	3	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	3	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	3	3	2	3	3	2	3
CO4	3	3	3	3	3	3	3	3	3	3	3	3
CO5	3	2	3	3	3	3	3	2	3	3	2	3

Course Code & Title	21RIMU04D2- MANAGEMENT OF MICRO ENTERPRISES									
Programme	B.B.A. Semester - IV									
	Credit: 3 Hours: 3/per week									
Cognitive	K-1 Remembrance of the concept of micro enterprises.									
Level	K-2 Explain and understanding the concept of SHG.									
	K-3 Apply the concept to start a business.									
Course										
Objectives	 To learn basic concepts of micro entreprenerurs. 									
Objectives	To impart knowledge on the types of entrepreneurs.									
	 To impact knowledge on the types of entrepreneurs. To understand the basis of SHG's. 									
	 To acquire basic knowledge on the role of Banks in financing o 	f micro								
	enterprises.	i illicio								
	-									
	To gain knowledge on starting a new micro enterprises.									
Units	Contents	No.of Hours								
I	Introduction to Micro Enterprises: Meaning and definition of	15								
_	micro enterprises – classification – features and Significance of	10								
	_									
	micro enterprises – evolution - growth of micro enterprises in									
	India.									
II	Types of Entrepreneurs: Micro Entrepreneur – Characters – Quality – Types of Entrepreneurs –classification of entreprenuerring toss game – Motivation to entrepreneurs – Theories of motivation – Problems of micro entrepreneurs. Status of micro enterprises in the globalization era.	10								
III	Formation of SHG's – Principles of SHG's – Methods and needs-Management SHG's – Problems and prospects of SHG's-empowerment of women through micro enterprises. Government and role of NGO's in promotion of SHG's.	10								
IV	Programmes for SHG's Development – Schemes – Role of Banks in financing of microenterprises SIDBI CAPART – KVIC – DIC – Micro Finance Institutions - performance of PMEGP.									
V	Setting up of Micro Enterprises – meaning of micro entreprises-feasibility study – assessment resources - project preparation – Factors influencing of micro enterprises – Best practices in promotion of micro enterprises. Marketing of micro enterprise products – Marketing vs sales. Marketing problems of micro enterprises.									
References	 Entrepreneurship Development 2. 									

	Institute (2011). Development of Entrepreneurship, Reading material,
	Ahamadabad.
	3. Entrepreneurship Development Institute, (1997), Developing New
	Entrepreneurs, reading materials Ahmadabad.
	4. Jerinabi.U (2008). Micro Enterprises for Women, Discovery Publishing
	House, New Delhi.
	5. KVIC (1995), Projects Profiles of Industries. Mumbai.
	6. Lalitha, N. (2006). Grassroot Entrepreneurship, glimpses of SHG's",
	Dominant Publishers, New Delhi.
	7. Shukla M.B (2003), Enterprises and Small Business Management,
	Kitab Mahal.
Course Outco	omes
CO1	Learn basic concepts of micro entreprenerurs.
CO2	Have the knowledge on the types of entrepreneur.
CO3	Understood the formation of SHG's.
	Acquired basic knowledge on the r ole of Banks in financing of micro
CO4	enterprises.
	-
CO5	Able to setup micro enterprises.

	Mapping of COs with PSOs and POs													
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6		
CO1	3	3	3	3	2	3	2	3	3	2	3	2		
CO2	3	3	3	3	3	3	3	3	3	3	3	3		
CO3	3	2	3	3	3	3	3	2	3	3	2	3		
CO4	3	3	3	3	3	3	3	3	3	3	3	3		
CO5	3	2	3	3	3	3	3	2	3	3	2	3		

Course Code & Title	21RIMU04A4: BUSINESS MATHEMATICS							
Programme	B.B.A. Semester- IV							
	Credit: 4 Hours: 4 / per wee	ek						
Cognitive	K-1 Recollect the basic concept of business mathematics.							
Level	K-2 Explain the basics of mathematics.							
	K-3 Application of maths in business.							
Course								
Objectives	To learn basic concepts of business maths.							
	To impart knowledge on application of maths to business.							
	 To understand the types of functions and its applications. 							
	 To acquire basic knowledge on calculas for business modelling. 							
	To gain knowledge on matrix and algebra for mathematics.							
Units	Contents	No.of						
I	Business and Quadratic Equations: Introduction to Linear and	Hours 10						
1	•	10						
	Quadratic equation and applications percentage and proportion – Laws of							
	indices – Arithmetic - geometric series and their application.	10						
II	Application of Maths to Business: Discount, interest and income tax							
	calculations – set theory operation with Venn diagrams – Accounting-							
	inventory management-marketing sales forecasting-applications of set							
	theory for decision making.							
III	Types of Functions and Applications: Demand function – supply	10						
	function and production function -algebraic-logarithmic-Quadratic-							
	calculus- limits and continuity of function. Simple interpolation and							
	extrapolation techniques using graphs.							
IV	Calculus for Business Modeling: Differentiation – Rules for	20						
	differentiation (excluding trigonometric function) –principles of Maxima							
	Minima and its application. – Elementary integral calculus rules for							
	integration simple application of differentiation and integration to total							
	cost, total revenue, Marginal cost. Marginal revenue.							
V	Matrix Algebra for Business: Meaning-methods- Matrix – Addition and	10						
	Multiplication of Matrices – Properties of Matrices – inverse of Matrix –							
	Solution of Simultaneous linear equation - Rank of a Matrix -							
	Introduction to Linear programming – graphical methods.							
References	1. Badnicks F.S. (1993), Applies Mathematics for Business: Ec	onomic and						
	Social Science, Mc.Graw Hill, New York. 1933.							
	2. Dean B.V.Sassie, M.W.Gupta S.K. (1975), Mathematics for	r Modern						
	Management, will my Eastern, New Delhi.	5 1						
	3. Dharma Pandian.A.V,(2000) Business Mathematics, S.Visvanathan,	Publishers,						
	Madras.	uropoll;						
	 Navaneethan.P, Business mathematics, Anand Publications – Trich Raghavachari.M. (1985), Mathematics for Management, An introd 	-						
	Mc.Graw Hill (India) New Delhi.	ucuon, raia,						
	6. Sundaresan & Jayaseelan (1982). Introduction to Business M	Mathematics.						

S.Chand & Co., New Delhi.

Course Oute	Course Outcomes								
CO1	Learnt the basic concepts.								
CO2	Gained knowledge on application of maths to business.								
CO3	Understood the types of functions and its applications.								
CO4	Acquired basic knowledge on calculas for business modelling.								
CO5	Gained knowledge on matrix and algebra for mathematics.								

	Mapping of COs with POs and PSOs												
CO/PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	
CO1	3	3	3	3	3	3	2	2	2	1	1	2	
CO2	2	2	3	2	3	2	3	2	2	3	3	3	
CO3	1	2	2	3	3	1	2	2	3	2	2	2	
CO4	3	3	3	3	3	3	3	1	3	1	1	3	
CO5	2	2	3	3	3	2	3	2	2	2	2	3	

Course Code & Title	21RIMU0401: DIGITAL MARKETING (Theory & Practicals)										
Programme	B.B.										
	Cred	Hours: 3+1/per we	eek								
Cognitive	K-1	Understand about the Search Engine and its optimization									
Level		examine and get students understand the E- Marketing.									
	K-2	Familiarize with social media marketing.									
	K-3	Exhibit the self confidences in digital transformation &	channel								
		attribution among students.									
Course	• T	The primary objective of this module is to examine and explore	e the role								
Objectives	a	nd importance of digital marketing in today's rapidly changing	g business								
	environment.										
	•]	To understand how digital marketing is applied in organization	ıs.								
	• T	o analyze the effectiveness of digital marketing in current sce	nario.								
		o find out the impact of social media campaigns. Engagement									
		Marketing-Building Customer relationships, Creating Loyalty	drivers								
		nd the Influencer of Marketing.									
		To know the changing your strategy based on analysis for impute f sales and understand the recent trends in Digital marketing.	provement								
Units	0	Contents	No. of								
C 22248		0 02200200	Hours								
I		ne Marketing: Digital Marketing Strategy- Components -	15								
		ortunities for building Brand- Website - Planning and									
		tion- Content Marketing.									
II		ch Engine: Keyword Strategy- SEO Strategy - SEO	10								
		ess factors - On-Page Techniques - Off-Page Techniques.									
		ch Engine Marketing- How Search Engine works- SEM									
		oonents- PPC advertising -Display Advertisement.									
III		arketing: Types of E- Mail Marketing - Email Automation	10								
		ad Generation - Integrating Email with Social Media and									
	Mobi										
		tiveness. Mobile Marketing- Mobile Inventory/channels-									
		tion based; Context based; Coupons and offers, Mobile									
	1	, Mobile Commerce, SMS Campaigns-Profiling and									
***	targe	5	1.5								
IV		al Media Marketing: Social Media Channels- Leveraging	15								
		al media for brand conversations and buzz. Successful									
		chmark Social media campaigns. Engagement Marketing-									
		ling Customer relationships - Creating Loyalty drivers -									
V		encer Marketing.	10								
v	, ,										
		yords, Email, Mobile, So-Mo, Web Analytics - Changing									
	_	strategy based on analysis- Recent trends in Digital eting.									
	mark	cung.									

References	1. Philip Kotler(April 2017), Marketing 4.0: Moving from Traditional to Digital Publisher: Wiley; 1st edition; ISBN10: 9788126566938;ISBN13: 9788126566938; ASIN: 8126566930								
	2. Puneet Singh Bhatia (July 2017), Fundamentals of Digital Marketing, Publisher: Pearson Education; First edition; ISBN-10: 933258737X; ISBN-13: 978-9332587373.								
	3. Vandana Ahuja (April 2015), Digital Marketing Publisher: Oxford University Press ISBN-10: 0199455449;ISBN-13: 978-0199455447								
	4. Ryan, D. (2014). Understanding Digital Marketing: Marketing Strategies for Engaging the Digital Generation, Kogan Page Limited.								
	5. Pulizzi, J, (2015), Beginner's Guide to Digital Marketing ,Mcgra Hill Education.								
	6. Barker, Barker, Bormann and Neher (2017), Social Media Marketing: A Strategic Approach, 2E South-Western ,Cengage Learning.								
Course Outcor	nes								
CO1	Able to examine and explore the role and importance of digital marketing in today's rapidly changing business environment.								
CO2	Able to focus on how digital marketing can be utilized by organizations and how its effectiveness can measured.								
CO3	Have the knowledge of the elements of a digital marketing strategy.								
CO4	Aware about the effectiveness of a digital marketing campaign can be measured.								
CO5	Able to demonstrate advanced practical skills in common digital marketing tools such as SO-MO, social media and Blogs.								

	Mapping of COs with POs and PSOs													
CO/PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6		
CO1	3	3	3	3	3	3	2	2	2	1	1	2		
CO2	2	2	3	2	3	2	3	2	2	3	3	3		
CO3	1	2	2	3	3	1	2	2	3	2	2	2		
CO4	3	3	3	3	3	3	3	1	3	1	1	3		
CO5	2	2	3	3	3	2	3	2	2	2	2	3		

21SHSU0001 / 21SHSI0001 SHANTI SENA (FC)

(Foundation Course: Mandatory for all UG and Five year Integrated) - (1 Credit) Evaluation: Internal Test and Viva Voce (both components carry equal weightage) by the course teacher

Credit: 1 Hours: 1

Objectives:

- To introduce the concept, experiments and practice of Shanti Sena (Peace Brigade) to the students.
- To give exposure and training to students in the skills needed for Shanti Sena and Nonviolent Conflict Resolution.

Learning Outcome:

Students will be able to:

- Comprehend the concept of Nonviolence, Shanti Sena and Methods of Peaceful Resolution of conflicts in their personal and social life.
- Shape and evolve themselves as peacemakers and peace builders for promoting harmony and good will among all.

Unit 1 Shanti Sena: Meaning and conceptual framework - historical development - Gandhiji's idea of Shanti Sena - Gandhiji as Peace Maker and Builder - Shanti Sena Experiments in Noakhali by 'One Man Boundary Force' - Gandhiji as Martyr and peace soldier.

Unit 2 Post Gandhian Experiments: Birth of Shanti Sena - Vinoba's concept of Shanti Sena - Shanti Kendras, All India Shanti Sena Mandal, functions of Shanti Sena - Contributions of Jeyaprakash Narayan and Narayan Desai - Peace work during Communal Violence - Chambal Valley and Nagaland Peace Mission.

Unit 3 Shanti Sena in India and Abroad: World Peace Brigade (WPB) - Peace Brigade International (PBI) - Sarvodaya Shramadana Sangamaya Shanti Sena, Sri Lanka - Peace Corps in USA and U.N. Peace Keeping Force.

Unit 4 Skills and Training for Shanti Sena: Skills for Peace Making and Building (Conflict Resolution and Transformation) - Physical training: Yoga, March Fast, Shramadhan, Spinning - Skills for First Aid and disaster management.

Unit 5 Shanti Sena Training in GRI & Other Places: Dr.G.Ramachandran's contribution - Evolution of Shasnti Sena in GRI - Recent developments and experiments in GRI - Shanti Sena Vidyalaya (Vedchhi) - G.Ramachandran Institute of Nonviolence, Thiruvanantapuram, and Non-killing Global Academy (Honolulu).

REFERENCES:

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- Dennis August Almeida (2007), The Training of Youth In Nonviolence as a way to Peace, Gandhi Media Centre, Delhi and Thiruvananthapuram.
- Narayan Desai, (1972), Towards Non-Violent Revolution, Sarva Seva Sangh Prakashan, Varanasi.
- (1963), A Hand Book for Shanti Sainiks, Sarva Seva Sangh Prakashan, Varanasi
- (1962), Shanti Sena in India, Sarva Seva Sangh Prakashan, Varanasi.
- Radhakrishnan.N. Dr., (1989), Gandhi and Youth: The Shanti Sena of GRI, Gandhigram Rural Institute, Gandhigram.
- (1997), Gandhian Nonviolence: A Trainer's Manual, Gandhi Smiriti and Darshan Samiti, New Delhi.
- Ravichandran .T., (1999), Communalism in Tamil Nadu (1979- 1991) and the Way Out, Gandhi Media Centre, Madurai.
- Ramjee Singh, (2003), Shanti Sena: A Guide, Sarva Seva Sangh Prakashan, Varanasi.
- Suresh Ram, Vinoba and His Mission, Sarva Seva Sangh Prakashan, Varanasi.
- Thomas Weber (1996), Gandhi's Peace Army: The Shanti Sena and Unarmed Peace keeping.
- Vinoba Bhave (1961), Shanti Sena, Akhil Bharat Sarva Seva Sangh Prakashan, Varanasi.
- William Baskaran, M., (1998), Shanti Sena: A Gandhian Vision, Gandhi Media Centre, Madurai.

Course Code & Title		21RIMU04F2: EXTENSION/ FIELD VISIT								
Programme	B.B.	A. Semester- IV								
	Cred	it: 1 Hours: 2 / per week								
Cognitive	K-1	Recognising the third dimension of the objective – Village extensio	n.							
Level	K-2	Provide platform to categories the village level problems and prospe	ects.							
	K-3	K-3 Empowering the students to suggest various socio-economic activities rural youth.								
Course	•]									
Objectives	• 7	Γο facilitate students to visit the adopted villages or industries.								
	•]	Γο demonstrate questionnaire for field visit.								
		Γο consolidate reports of the visited visits.								
	• I	Preparation of reports with photographs / short videos about field visi	ts.							
Units		No.of Hours								
I	Orien sched	ntation of the Extension / Field visit Making plan for the visits and dule.	10							
II		itating the students to visit the adopted Villages / industries mum 10 visits).	10							
III	Demo repor	onstrating a questionnaire for the visit along with previous visit ts.	10							
IV		olidation of reports and plan for follow up works in the village / stry, if necessary.	20							
V	-	are a report with photographs / short videos in addition to field ts wherever necessary. PPT presentation and viva-voce.	10							
References	As pe	er the Institute schedule.								
Course Outcor	nes									
CO1	Stude	ents will be able to understand Village extension programme.								
CO2	Creat	te understanding the village level problems and solutions.								
CO3		itating the students with various socio economic activities for rural le	vel.							
CO4		oting the students to demonstrate any one activity.								
CO5	Equip	oping them with an action plan for village growth and development.								

Report and PPT Presentation: 25 Marks Viva-voce : 25 Marks

Total : 50 Marks

Mapping:

CO/PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	3	3	3	3	3	2	2	2	1	1	3	3
CO2	2	2	3	2	3	3	2	2	3	3	2	2
CO3	1	2	2	3	3	2	2	3	2	2	1	2
CO4	3	3	3	3	3	3	1	3	1	1	3	3
CO5	2	2	3	3	3	3	2	2	2	2	2	2
	3	3	3	3	3	2	2	2	1	1	3	3

VALUE ADDED COURSES-III

Course Code & Title	21RIMU4VA6: ARITHMATIC AND LOGICAL REASON	NING
Programme	B.B.A. Semester- IV	
	(after the reg	itside the
Cognitive	K-1 Familiarize with concept of numerical series.	
Level	K-2 Explain the importance and benefits of mutual relation problem	ms.
	K-3 Apply the Ration and Proportion in genral science.	
Course		
Objectives	To introduce the concept of numrical serices.	
	To know the mutual relation problems with logical relations.	
	To be aware of ration and proportion.	
	To know the philosophy fractions.	
	To familiarize with general sciences like civics, geography, history	ory.
Units	Contents	No.of Hours
I	Numerical Series: Distance and direction sense test – Mathematical Operations -Number, Ranking & Time sequence Test – Assign artificial values to mathematical digit – inserting correct mathematical sign – Human relation – coding & decoding – odd man out.	15
II	Mutual Relation Problems: Tallest, youngest relations – Dictionary woods - analogy – Non-verbal reasoning number coding – number puzzle.	10
III	Ration and Proportion: Average – LCM & HCF – profit and loss – time, distance and speed – percentage – simplifications of numbers.	10
IV	Fractions: Area of triangle – square and rectangle – surface area and volume of cuboids – cylinder, cone and sphere – probability – simple trigonometry.	15
V	General Science: Civics – geography – current events – history –	10
	basic computer operations.	
Course Outco		
CO1	Understand the concept of numrical serices.	
CO2	Knowing the mutual relation problems with logical relations.	
CO3	Getting aware of ration and proportion.	
CO4	Knowing the philosophy fractions.	
CO5	Familiarize with general sciences like civics, geography, history.	
	1	

	Mapping of COs with PSOs and POs													
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6		
CO1	1	3	3	3	2	3	2	3	3	2	3	2		
CO2	3	3	3	2	3	3	3	3	3	3	3	3		
CO3	3	2	3	3	3	2	3	2	3	3	2	2		
CO4	2	3	3	3	3	3	3	3	3	3	3	3		
CO5	1	2	3	2	3	3	3	2	3	3	2	3		

Course Code & Title	21RIMU4VA7: LIFE SKILLS DEVELOPMENT										
Programme	B.B.A. Semester- IV Credit: 2 Hours: 2/per (after the regula table)										
Cognitive Level	K-1 K-2 K-3	Familiarize the concept of the course. Explain the importance and benefits of the course. Apply the theories or concepts in practice.	ırse in wo		olace.						
Course Objectives		 To introduce the concept and importance of the life skills. To get self awareness . Todevelop skills required for 21st century. To understand the dynamics of group and team. To familiarize and become good leadership. 									
Units		Contents				No.of Hours					
I	skills creat com	Overview of Life Skills: Meaning and significance of life skills – life skills identified by WHO: self awareness, empathy – crtical thinking – creative thinking – decision making – problem solving – effective communication – interpersonal relationship – coping with stress – coping with emotion.									
II	stress	Self-Awareness: Definition, need for self-awareness – coping with stress and emotion – human value – tools and techniques – of SA: questionnaires – journaling reflective questions – meditation – mindfulness, psychometric tests, feedback.									
III	probine centure — lat think	21 st Century Skills: Creativity – critical thinking – collaboration – problem solving – decision making – need for creativity in the 21 st century – imagination – institution – experience – sources of creativity – lateral thingking myths of creativity – critical thinking vs creative thinking – functions of left brain and right braing convergent and divergent thinking – critical reading and multiple intelligence.									
IV	form solvi dyna	Group and Team Dynamic: Introduction to grops – composition – formation – cycle – thinking – clarifying explanation – problem solving – consensus – dynamics techniques -group vs team – team dynamics – virtual teams – management team performance and managing conflicts intrapreneurships.									
V	leade turna mana level	lership: Leadership framework, entreprene ership – vision – cultural – dimensions – ground leadership – managing diverse stakengement – types of leadership, traits, styles VI s of leadership – transactional vs transfership grid effective leaders.	owing as eholders UCA lead	lead – d dersl	ler – crisis nip –	10					

Course Ou	tcomes
CO1	Practice the concept and importance of the life skills.
CO2	Getting self awareness.
CO3	Developing skills required for 21st century.
CO4	Understanding the dynamics of group and team.
CO5	Familiarize with concept and become good leadership.

	Mapping of COs with PSOs and POs												
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	
CO1	1	3	3	3	2	3	2	3	3	2	3	2	
CO2	3	3	3	2	3	3	3	3	3	3	3	3	
CO3	3	2	3	3	3	2	3	2	3	3	2	2	
CO4	2	3	3	3	3	3	3	3	3	3	3	3	
CO5	1	2	3	2	3	3	3	2	3	3	2	3	

Course Code & Title		21RIMU4VA8: GOODS AND SERVICE TAX	
Programme	B.B.	A. Semester-IV	
	Cred	(after the regulate)	er week ılar time
Cognitive	K-1	Familiarize the concept of the course.	
Level	K-2	Explain the importance and benefits of the course in work place.	
	K-3	Able to apply the theories or concepts of GST in business practic	e.
Course			
Objectives		To introduce the concept of tax collection.	
		To know the facets about demand and supply.	
	•	To undersrand the process of registration, filling returns are	nd assess
		accounts.	
		To know payment made under the GST.	
	•	To familiarize with refund procedure under GST.	
			77 0
Units		Contents	No.of
I	Low	y, Tax Collection and Reverse Charge Mechanism: Levy and	Hours 15
1		ection of tax – ratesof GST – scope of supply – composite and	15
		ed supplies – E-commerce under GST regime – Liabilities to	
	l	tax reverse charge – mechanism – composition scheme of levy –	
		e of taxable supply – interstate supply – intra state supply.	
II	1	cept of time and place of supply & import and export: Time	10
		apply – place of supply significance – time and place of supply	
		ase of intra state supply, interstate supply and import and export	
		pods and services.	
III		istration, Returns and Accounts and Assessment: istration – persons liable for registration – compulsory	10
	_	stration – deemed registration – procedure for registration –	
		IN – amendment of registration – cancellation of registration –	
		cation of cancellation – furnishing details of supplies – returns –	
		ounts and records – forms for above – assessment – an overview	
T T 7		arious types of assessment.	15
IV	payr	ment under GST: Type of payment, due date, modes of ment with rules and collection of tax and also address –	15
		ection of incorrect amount/rate of GST – omission to collect	
		in invoice – right to retain tax collected in excess and duty to sit all taxes collected – invoice to refer tax charged or	
		ssion to disclose any tax on invoice – ensuring reversal of credit	
		ecipient in case of credit note – duty to deposit.	
V		and under GST: Type of refund, forms, period, terms &	10
		litions, provisional refund % with rules including – refund under	
	earli	er law – refund in case of delayed collection of statutory forms	
		fund arising from re-assessment/appeal under earlier law – error	
		ayment of CGST-SGST or IGST.	
Course Outc	1		
CO1		derstand the concept of tax collection.	
CO2	1	ow the facets about demand and supply.	
CO3		dersrand the process of registration, filling returns and assess acco	unts.
CO4	1	ow payment made under the GST.	
CO5	Fan	miliarize with refund procedure under GST.	

	Mapping of COs with PSOs and POs												
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	
CO1	1	3	3	3	2	3	2	3	3	2	3	2	
CO2	3	3	3	2	3	3	3	3	3	3	3	3	
CO3	3	2	3	3	3	2	3	2	3	3	2	2	
CO4	2	3	3	3	3	3	3	3	3	3	3	3	
CO5	1	2	3	2	3	3	3	2	3	3	2	3	

SEMESTER V

ELECTIVES – GENERIC- 2

Course Code & Title	21RIMU05G3: PERSONALITY DEVELOPMENT								
Programme	B.B.A. Semester- V								
3	Credit: 3 Hours: 3/per v	veek							
Cognitive Level	K-1 Analysing the importance of personality and its determinates for the global world scenario.								
	 K-2 Evaluate the competency and self development motivation self esteem for the competitive world. K-3 Developing interpersonal relationship etiquiettes and attitude to reduce 								
	stress.								
Course									
Objectives	 To understand the determinants of personality development. 								
	To self assess, self appraise self develop and to attain self esteem.								
	To ascertain decision making skill conflict resolution skill and	develop							
	and become successful leader.								
	To develop positive attitude personality development.								
	To study the techniques for stress minimization.								
Units	Contents								
I		15							
	Introduction: Definition Personality – Determines of Personality								
	Development - Perception - Definition, Perceptual Processes -								
	Factors of Association - relationship , personality traits, types of								
	personality - Introvert and extravert and ambivert person - developing								
	effective habits, emotional intelligence.								
II	Motivation: Introspection, Self assessment, self appraisal and self	10							
	development: Sigmund Fred Id. ego and super ego, self esteem and								
	math slow, mind mapping, competency mapping and three sixty								
	degree assessment - Effective communication and its key aspects.								
III	Assertiveness: Decision making skills, conflict: process and	10							
	resolution, leadership and qualities of successful leader, interpersonal								
	relationship, personality - spiritual journey beyond management of								
	change good manners and etiquettes, effective speech, understanding								
	body language, projective positive body language.								
IV	Personality Enrichment: attitude - concept - significance - factors	15							
	affective attitude - positive attitude advantages - negative attitude -								
	disadvantage - base to develop positive attitude Carl Jung's								
	contribution to personality development theory	10							
V	Stress Management: Introduction, causes for stress- stress	10							
	management- Anger management- Counseling.								
Course Outc									
CO1	Able to recognize the determinants of personality development.								
CO2	Able to assess self, self appraise, self develop and to attain self esteem.	. 1 .11							
CO3	Have the knowledge to ascertain decision making skill conflict resolut	ion skill							
	and develop and become successful leader.								
CO4	Able to develop positive attitude personality development.								
CO5	Adapt with the techniques for stress minimization.								

	Mapping of COs with PSOs and POs													
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO		
PO	1	2	3	4	5	6	1	2	3	4	5	6		
CO1	1	3	3	3	2	3	2	3	3	2	3	2		
CO2	3	3	3	2	3	3	3	3	3	3	3	3		
CO3	3	2	3	3	3	2	3	2	3	3	2	2		
CO4	2	3	3	3	3	3	3	3	3	3	3	3		
CO5	1	2	3	2	3	3	3	2	3	3	2	3		

Course Code & Title	21RIMU05G4: LEADERSHIP & TEAM MANAG	GEMENT										
Programme	B.B.A. Sen	nester- V										
		urs: 3/per week										
Cognitive	K-1 Recall the concept of group and leadership.											
Level	K-2 Explain the dimensions of leadership.											
	K-3 Apply the techniques of leadership style.	_										
Course	To familiarize the concept of group and leadership.											
Objectives	To understand the techniques of problem solving.											
	To understand the various leadership styles.											
	To understand the dimensions of leadership.											
	• To understand the techniques to be an effective leader.											
Units	Contents	No.of										
		Hours										
I	Group and Team Dynamic: Introduction to groups – composition											
	- formation - cycle - thinking - clarifying explanation.											
II	Problem Solving: Consensus – dynamics techniques -group	vs team 10										
	- team dynamics - virtual teams - management team perfe	ormance										
	and managing conflicts intrapreneurships.											
III	Leadership: Leadership framework, entrepreneurial and	moral 10										
	leadership – vision – cultural.											
IV	Dimensions : Growing as leader – turnaround leadership – ma	naging 15										
	diverse stakeholders – crisis management.	naging										
V		evels of 10										
v	Types of Leadership: Traits, styles VUCA leadership – leadership	evers of 10										
a •	leadership – transaction.											
Course Ou		_										
CO1	Familiarized the concept of group and leadership.											
CO2	Understood the techniques of problem solving.											
CO3	Spell out the various leadership styles.											
CO4	Understood the dimensions of leadership.											
CO5	Able to apply the techniques to be an effective leader.											

	Mapping of COs with PSOs and POs													
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO		
PO	1	2	3	4	5	6	1	2	3	4	5	6		
CO1	1	3	3	3	2	3	2	3	3	2	3	2		
CO2	3	3	3	2	3	3	2	3	3	2	3	3		
CO3	3	2	3	3	3	2	3	2	3	3	2	2		
CO4	2	3	3	3	2	3	3	3	3	2	3	3		
CO5	1	2	3	2	3	3	3	2	3	3	2	1		

ELECTIVES – DISCIPLINE CENTRIC- 2

Course Code & Title		21RIMU05D3 INTRODUCTION TO RURAL INDUSTRI	ES									
Programme	B.B.A	. Semester-	V									
	Credit		per week									
Cognitive	K-1	Recall the concept of rural industries.	•									
Level	K-2	Explain the dimensions of rural industries.										
	K-3	Able to spell out and identify rural industries.										
Course		,										
Objectives	•	To understand the concept of rural industries.										
	•	To get aware of the institution's promotion MSMEs.										
	•	To get aquinted with the programmes for MSMEs.										
	•	To get familiarize with the policies related to rural industries.										
	•	To get familiarize in preparing projects for starting MSMEs.										
Units		Contents	No.of									
Cints		Contents	Hours									
I	Intro	duction to Rural Industries: Meaning-Definition –	15									
•	Classi Small	troduction to Rural Industries: Meaning-Definition – assification of Industries – Scope and Importance of –Mediumnall-Micro Enterprises-Rural Artisans- Enhancing the mpetitiveness of MSME's in the age of Globalisation.										
II		utions Promoting MSME's: All India Khadi and Village	10									
		ries Boards-Khadi and Village Industries Commission –										
	Nation	nal Small Industries Corporation – SIDBI Financial assistance										
		arketing facilities for MSME's.										
III		rammes for MSME's: District Industries Centre (DIC)	10									
		rial Estate – SIDCO- SIPCOT-Incentives for MSME's –										
		Entrepreneur Cum New Enterprise Development Scheme										
		DS) – Prime Minister Employment Generation programme –										
		E's in five year plans.										
IV		trial Policy for the development of MSME's: New Strategies	15									
		omotion of MSME's –Technological Improvement - Transfer										
		chnology – Appropriate technology for MSME's - Factors										
		nining Appropriate Technology –Technological innovation and										
V	_	ractices. ing for MSME's: Industrial potential survey- feasibility	10									
•		s for area development-preparation of project report for setting	10									
	_	mall scale Industrial unit.										
References	-	Bhattacharya, (1990), 'Rural Industries in India', B.K. I	uhlishing									
Trefer chees	1.	corporation.	uononing									
	2.	Sundaram, J.D., (1970), 'Rural Industrial Development' Vo	ra & Co.									
		Pub. (P) Ltd., Round Building Kalbadevi Road Bombay.	•									
	3.	Rao R.V., (1979), 'Small Industries and the developing I	Economy'									
		Concept publishing Co., New Delhi.	,									
	4.	Rao R.V., (2000), 'Rural Industrialisation in India' Concept p	oublishing									
		Co., New Delhi										
	5.	Dagli, V, (1999), 'Khadi and Village Industries in the Indian I	Economy'									
		Commerce publication.										
	6.	1 '''	oublishing									
		Co, Bombay.										

	7. Gadgil, D.F, (2003), Low Cost Technologies and RIM. Study group on low cost technology and RI and Development centre, DECG paris,.
	8. Nageria, D., (1971)'Industrial Estate Programmes', The Indian
	Experience, SIET, Hyderabad.
	9. Pappola, T.S. (2000), 'Rural Industrialisation Approaches and
	Potentials.
	10. Raja Alias Pranmalai, K, and Ramaswamy. S. (2011), Brick Industry
	serials publications (P) Ltd., New Delhi – 110002
	11. Raja Alias Pranmalai, K. (2011), Management of Bee-keeping Industry
	(2011) Uma, publishers, Palani.
	12. Raja Alias Pranmalai, K., (2014), Management Business and Non-
	Business organization, Uma publications, Palani.
Course Outco	omes
CO1	Understood the concept of rural industries.
CO2	Aware of the institution's promotion MSMEs.
CO3	Aquinted with the programmes for MSMEs.
CO4	Familiarized with the policies related to rural industries.
CO5	Able to prepare projects for starting MSMEs.

	Mapping of COs with PSOs and POs												
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO	
PO	1	2	3	4	5	6	1	2	3	4	5	6	
CO1	1	3	2	3	2	3	2	3	2	2	3	2	
CO2	3	1	3	2	3	3	5	3	3	4	3	2	
CO3	3	2	3	3	2	2	3	2	3	3	2	2	
CO4	2	3	3	2	3	2	3	3	2	3	3	4	
CO5	1	2	3	2	3	3	3	2	3	3	2	3	

Course Code & Title	21RIMU05D4: INDUSTRIA	AL PSYCHOLOGY								
Programme	B.B.A.	Semester- V								
S	Credit: 3 Hours: 3/per week									
Cognitive	K-1 Recall the concept of industrial psychology.									
Level	K-2 Explain the dimensions of psychology.									
	K-3 Able to spell out and identify the beha		sation.							
Course	To understand the concept of industrial									
Objectives	To get aware of the theories of motiv									
- · · · · · · · · · · · · · · · · · · ·	To get aquinted with the group beha									
	To get familiarize with the decision	making techniques.								
	To get a self awareness of the leader									
Units	Contents		No.of							
			Hours							
Ι	Introduction: Nature and meaning of indindustrial psychology, organizational attitud	1 0	15							
II	Motivation: Motivation at work motivation (theory x and y mcclelland's, need theory, cultural differences in motivation).		10							
III	Work Team and Groups: Work team ar group formation and development.	nd groups group behavior,	10							
IV	Decision Making: Decision making by indorganizational design process, structural reshaping organizations.	• •	15							
V	Leadership : Leadership vs management emerging issues in leadership.	- leadership theories –	10							
References	 Nelso, Quick and Khandelwal, (2012), to learning teaching organizational beh cengage leaning. Luthans, Fred, (2008), Organizational Both (2014) Udai Pareek, (2010), Understanding Officerity press Robbins, Stephen, (2015), Organization 	avior, A south Asian perspe ehaviour, McGraw hill organisational Behaviour, O	ective, exford							
Course Outo										
CO1	Understood the concept of industrial psychological	ology.								
CO2	Aware of the theories of motivation.	 								
	Aquinted with the group behaviour.									
CO3	riquinted with the group behaviour.									
CO3	Familiarized with the decision making techn	niques.								

]	Mappin	g of CO	Os with	PSOs a	and PO	5			
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	1	3	2	3	2	3	2	3	3	2	3	2
CO2	3	2	3	2	3	2	3	2	3	2	3	3
CO3	3	2	3	3	3	2	3	2	3	3	2	2
CO4	2	3	4	3	3	4	3	3	4	3	4	3
CO5	1	2	3	2	3	3	2	2	3	3	2	3

21RIMU05IN: INTERNSHIP (Students has to attend the internship during the summer holidays)

Credit: 4 Hours:4 / per week

Programme	B.B.A		Semester-VI						
Cognitive Level	K-1:	To study the day-to-day administration account maintenance and auditing of various Industries.							
	K-2:		ty of the student to appreciate and understand the						
	K-3		e opportunities for developing ability and apply for solving practical problems of the Industries.						
Course Objectives	•	To equip the students profile, industry.	to study profile of the organization, entrepreneur						
	•	To develop the capac machinery, products, s	city of the student to understand about plant and sources of finance etc.						
	•	influence of various of the societies and indus							
	•		ties for developing ability and apply theoritical practical problems of the industries.						
	•	Student acquire complewhere he / she attache	ete skills of the company / industry / society d.						

Methodology:

Each student shall be attached with Business Enterprises / Rural Industries/MSME for a period of one month continuously after the end of the Fourth Semester (Summer Vacation). This may be carried out either individually or by a group of students (Maximum 5 students).

At the end of the programme, students have to submit a report. The report shall not exceed 30 pages neatly types and bound along with the endorsement of the authorities of the Institution or Industries / Officer where he/She/ they undergo internship.

Model Report:

Final report may be prepared as per the following format:

- Profile of the organization
- Entrepreneur profile
- Industry profile
- Plant and machinery
- Products
- Sources of finance
- Employment details
- Amenities to workers
- Turn over
- Cost of production
- Problems faced by the entrepreneurs

- Sales points
- Internship evidences
- Conclusion

Scheme of Evaluation:

Internship Report will be assessed by Internal and External Examiners and Joint viva voce will be conducted under intimation to the Controller of Examinations.

The weightage of marks for Report will be:

Evaluation of Report (Internal Examiner) 40
Evaluation of Report (External Examiner) 40
Joint Viva-Voce 20
Total Marks 100

Course (Outcomes
CO1	Identify the profile of the organization, entrepreneur profile, industry.
CO2	Familiarised with the capacity of the student to understand about plant and
	machinery, products, sources of finance etc.
CO3	Understood the working of industries and to study the influence of various
	economic and social forces on the functioning of the societies and industries.
CO4	Aware of the opportunities for developing ability and apply theoritical knowledge
	for solving practical problems of the industries.
CO5	Acquired the skills of the company / industry / society where he / she attached.

	Mapping of COs with PSOs and POs											
CO/PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	3	3	3	3	3	3	2	2	2	1	2	2
CO2	2	2	3	2	3	3	3	2	2	3	2	2
CO3	1	2	2	3	3	3	2	2	3	2	2	3
CO4	3	3	3	3	3	3	3	1	3	1	1	3
CO5	2	2	3	3	3	3	3	2	2	2	2	2

Course Code & Title		21RIMU0509: ENTREPRENEURSHIP DEVELOPMENT								
Programme	B.B.A.	Semester- V								
	Credit	Credit: 4 Hours: 4 / per week								
Cognitive	K-1	Recall the significance of entrepreneurship on nation building.								
Level	K-2	Understand the role of MSMEs for entrepreneurship development.								
	K-3	Apply the regularity laws strictly in doing business.								
Course		l								
Objectives	• To	expose the students about the scope for identifying and establishing enter	rnrises							
		their locality.	ривев							
		expose the knowledge on institutions promoting entrepreneurship.								
		sensitize different financial and training facilities provided by the govern	ment							
		enlighten the role of SHGs on entrepreneurship development.	illiciit.							
	• To	familiarize registration procedure and regularity laws.	No of							
Units		Contents	No.of							
I	Intro	duction to Entropyonouschine Magning Defintion concents	Hours							
1		duction to Entrepreneurship: Meaning-Defintion-concepts-	10							
		entrepreneurship – meaning- Importance- Significance and Scope –								
		cteristics and type of entrepreneur - Factors influencing rural								
	entrep	preneurial development - Role of entrepreneurship in Economic								
	Devel	opment.								
II	MSM	Es: Definition - Enterprise Management- Need and Importance of	10							
		orise management – Methods of MSMes-Women Entrepreneurship								
	_	opment through SHG - scope and challenges for startup enterprises -								
		Entrepreneurship.								
***		<u> </u>	10							
III	Institu		10							
		nalized banks, State financial Corporations, DIC, KVIB, KVIC, NSIC,								
	SIDBI	and NABARD - Incentives and Government support - Recent								
	Govern	nment Schemes - Incubation Centers - Case Studies.								
IV	Entre	preneurial Development: Steps and approaches to entrepreneurship	20							
	Entre	preneurship Development - EDP – Issues – Entrepreneurial Training –								
		ods and Institutions offers entrepreneurial Training – Sickness cause								
		measures. Identification of opportunities – choice of product -								
		ration of feasibility report – Registration and License.								
₹7		• 1 0	10							
${f V}$	_	arity Laws: Central excise – Income Tax – Sales tax -GST - licensing	10							
		ty – Export and Import regulatory acts.								
References	Text B									
		ukla (2017), Entrepreneurship and Small Business Management, Kita	ib Matal							
	Agi		T' 1							
		santh Desai (2015), Small Scale Industry and Entrepreneurship, F	ıımaraya							
		blishing House, New Delhi.								
		ence Books	ormonaa							
		umija, S.K. (2002), Women Entrepreneurship: Opportunities, Perfo	лиансе,							
		blems, Deep and Deep, New Delhi.	Jimalawa							
		don, E and Natarajan, K. (2013), Entrepreneurship Development, F lishing House, Mumbai.	mnaraya							
		inshing House, Mullibar. Inka, S.S. (2005), Entrepreneurial Development, S.Chand& Co., New De	lhi							
		li, D.D. (1999), Training for Entrepreneurship and Self Employmen								
	4. IVIdl	ום. עו.ע., וומווווא זטו בוווופףופוופעוזאווף מווע אפון בוווףוסאוופו	ıı, wınılal							

	Publication, New Delhi.
	5. Rathakrishnan, L. (2008), Empowerment of Women Through Entrepreneurship, Gyan
	Publishing House, New Delhi.
Course Outo	omes
CO1	Students would have developed attitude on entrepreneurship.
CO2	The students will learn the procedure for starting an enterprises and its feasibility in
COZ	given situation.
CO3	They would have acquired skills in selecting business projects and project proposal.
CO4	They would have developed a fair understanding over entrepreneurial assistance
CO4	provided by the Government.
CO5	They would able to adhere with regularity laws.

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	2	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	2	3	2	3	3	2	2
CO4	2	3	3	3	3	3	3	3	3	3	3	3
CO5	1	2	3	2	3	3	3	2	3	3	2	3

Course Code & Title	21RIMU0510: BUSINESS LAWS	
Programme	B.B.A. Semester- V	
	Credit: 4 Hours: 4 / per we	ek
Cognitive	K-1 Familiarize with the co ncept of industrial laws.	
Level	K-2 Understand the various laws to protect the employees.	
Devel	K-3 Learnt the application of law in practice.	
Course	1x-0 Learnt the application of law in practice.	
Objectives	To understand the concept of Factories Act .	
	To get aware of the laws related to the p ayment of wages.	
	To get aquinted with the laws related to employees' benefits.	
	To get familiarize with the laws related to workmen compensation	•
	To get awareness about the laws related to contract and sales.	
		No.of
Units	Contents	Hours
I	Factories Act, 1948: Definitions - Health - Safety - Welfare -	15
	Working hours of Adults. Employment of women – Employment of	
	young person s – Leave with wages	
II	The Payment Of Wages Act, 1936: Definitions – Responsibilities for	10
	payment – Wage periods – Time of payment – Deductions –	
	claim for wrongful deductions. Minimum Wages Act, 1948:	
	Interpretation – Fixing minim um rates of wages – Minimum rate of	
TTT	wages – Procedures for fixing –Payment of minimum wages.	10
III	Employees State Insurance Act 1948 : Definition – Applicability – Coverage – Contributions, Maternity Benefit Act 1961 – objectives –	10
	Application – Benefits.	
IV	Workmen Compensation Act 1923: Definition – need – Scope and	15
1 4	coverage of act – Employer liability for compensation, Payment of	15
	Gratuity Act 1972 – objectives, Applicability – Exceptions –	
	maximum amount of Gratuity.	
V	Indian Contract Act: Law of contract –Elements of contract: Offer	10
	and Acceptance	
	a). The Indian Contract Act 1872- Offer and Acceptance –	
	Competence- Competent to contract – Free consent of Parties –	
	Lawful consideration and objects – Agreements declared void by	
	law- Contingent contracts - Quasi contracts - Performance of	
	contracts, Consequences of Breech of contract- Indemnity and	
	Guarantee – Bailment- Pledge – Agency. b) The Indian Sale of Goods Act 1930: Proliminary Formation of	
	b) The Indian Sale of Goods Act 1930: - Preliminary – Formation of contract of sale – Conditions and Warranties – Transfer of	
	property – Unpaid Sellers Rights.	
References	1. Dr Sreenivasan. M.R., (2000), Commercial and Industrial Law, Mar	⊥ ·oham
References	Publications,	Silain
	2. Kapoor N.D. (2006), "Elements of Mercantile Law", Sultan Chand	& Sons.
	3. Tripathi P.C and C.B.Gupta, (1990), "Industrial Relations and Labo	
	Laws", Sultan Chand & Sons.	
Course Outc	omes	
CO1	Understood the concept of factories act.	
CO2	Aware of the laws related to the payment of wages.	
CO3	Aquinted with the laws related to employees benefits.	
CO4	Familiarized with the laws related to workmen compensation.	
CO5	Aware about the laws related to contract and sales.	

]	Mappin	g of CO	Os with	PSOs a	nd PO	S			
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	2	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	2	3	2	3	3	2	2
CO4	2	3	3	3	3	3	3	3	3	3	3	3
CO5	1	2	3	2	3	3	3	2	3	3	2	3

Course Code & Title	21RIMU0511: ORGANISATIONAL BEHAVIOUR									
Programme	B.B.A. Semester- V									
	Credit: 4 Hours: 4 / per wee	ek								
Cognitive	K-1 Recall different types of theory in organisational behaviour.									
Level	K-2 Learn how the employees are motivating in an organization.									
	K-3 Know the change and its types make an impact in employee also									
	organization.									
Course	• To understand the behaviour of people in the work environment.									
Objectives	To develop a basic understanding of individual behaviour and	explore								
	issues of motivation, communication, and leadership.									
	To analyse the implications of individual and group behave	iour in								
	organisational context.									
	 To understand the stages of group formation. 									
	 To know the impact of change and resistance of change in organis 	ation.								
Units	Contents	No.of								
		Hours								
Ι	Introduction To Organizational Behaviour: Various Disciplines	10								
	contributing to OB - Foundation Of individual Behaviour – Need and									
	importance Of Organizational Behaviour - Nature and Scope -									
	Framework of Organizational Behaviour - Organizational Structure and									
	Design.									
II	Communication: Process of communication, Personality – Types –	15								
	Factors Affecting Personality – Perception – Importance – Factors									
	influencing Perception – Learning - Types of Learning Styles – The									
	Learning Process.									
III	Motivation : Theories of motivation – Importance – Attitudes –	10								
	Characteristics – Components of attitude – Formation and									
	Measurement.									
IV	Group Dynamics: Group Behaviour – Formation – Types of Groups –	15								
	Stages of Group Development – Conflict Management – Nature of									
	Conflict – Types of Conflict, Emotional Intelligence – components of									
	EI.									
${f V}$	Leadership: Meaning – Importance, Leadership Styles – Leaders Vs	10								
	Managers; Power and Politics – Sources of Power.									
References	Text Books:	a								
	1. L. M. Prasad, (2012), Organisational Behaviour, -Sultan Chand &									
	2. Fred Luthans, (2011), Organisational Behaviour- McGraw Hill Bo	ook Co.								
	References Books:	_								
	1. Stephen Robbins, (2016), Organisational Behaviour-Pearson Ed	ucation,								
	New Delhi,									
	2. Bhattacharya, (2016), Organization Behaviour-Oxford University P									
	3. McShane, Steven L, Mary Von Glinow and Radha R. Sharma,	(2011),								
<u> </u>	Organizational Behaviour, Tata McGraw Hill, New Delhi.									
Course Outcom										
CO1	The students learn the organizational psychology and the intergroup relati									
CO2	Understand the Personality traits of an individual and its influence working place.	in the								
CO3	Get an idea on the various theories of motivational and how it motiv	ates the								

	worker to work in the workplace.
CO4	The students learn the designing of work environment and its conductive
CO4	practices for the worker to achieve the goal.
CO5	Analyse organizational behavioural issues in the context of organizational
COS	behaviour theories, models and concepts.

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	2	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	2	3	2	3	3	2	2
CO4	2	3	3	3	3	3	3	3	3	3	3	3
CO5	1	2	3	2	3	3	3	2	3	3	2	3

RURAL INDUSTRIES II

Course Code & Title		21RIMU0521: COMPOSTING TECHNOLOGIES						
Programme	B.B.	A. Semester- V						
	Cred	it: 4 Hours:4 / per week	(3+1)					
Cognitive	K-1	Recall the functioning of the composting technologies.						
Level	K-2	Understand the production process composting technologies.						
~	K-3	Adapt and learning composting technologies.						
Course Objectives		 To understand about the Bio-manure. 						
2 2 9 2 2 2 7 2 2		To Identifying the sources of waste for composting.						
		• To know the process ad methods of bio-manure preparations.						
	•	To maintain and check the quality of bio-manure.						
		• To know the preparation of financial feasibility report.						
Units		Contents	No.of					
I	Bio	Manure and Crop Production: Role of Bio manure in crop	Hours 15					
_		duction and soil fertility management – Crops and its						
	_	nirement of nutrient — Methods of application of Bio-manures.						
II		**	10					
11	Sources of Waste: Organic Waste - Agricultural waste - Animal							
		te - collection and separation of wastes, availability of different						
		es of waste- preparation of waste materials for composting	10					
III	Methods of Bio-manure Preparations: Aerobic methods of							
	com	posting –preparation Bio-manure – vermin composting – using						
	of a	agricultural, animal and other waste - Anaerobic methods						
	com	posting —manure preparation - Use of EM (Effective micro-						
	orga	anism) technology in composting techniques – field visits.						
IV	Qua	ality of Bio-manure: Maintenance of Bio-manure quality –	15					
	Seal	of Testing Assurance – certification of quality – packaging-						
	field	l visits.						
V	Mar	rketing of Bio-manure: Through SHGs - Traditional dealers –	10					
	adve	ertisement – you tube talks – Financial feasibility report to start						
	com	posing unit.						
References	1. (Clive A. Edwards Norman, (Jan 2011), Vermi Culture Technolog	y					
	1	Arangan CRC - Press, Ohio state Univeristy, USa University of H	Iawai.					
	2. 1	Neha publishers & Distributors (2011), "Hand book of organic far	rming &					
	(composting Technology", New Delhi ISBN NO: 9380090080						
		Mansoor Ali, (2004), "Sustainable composing" WEDC, Laogh bo	rough					
	l	unversity UK. ISBN: 1-843800713						

	4. Peter Lawson Jones Cleveland, (2008), "Composting guide", Ohio-USA.							
	5. "Composting" by Harold B. Gotaas - 2007. WHO publication, Geneva.							
Course Outcomes								
CO1	Have the knowledge of the manufacturing industry							
CO2	Known the manufacturing process							
CO3	Have the knowledge of the sources of rawmaterials							
CO4	Able to extract vegetable oils							
CO5	Have the knowledge of the preparation of financial feasibility report.							

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	2	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	2	3	2	3	3	2	2
CO4	2	3	3	3	3	3	3	3	3	3	3	3
CO5	1	2	3	2	3	3	3	2	3	3	2	3

Course Code & Title	21RIMU0522: SOAP AND DETERGENTS INDUSTRY										
Programme	B.B.A. Semester - V	7									
Ü	Credit: 4 Hours: 4 / (3+1)	per week									
Cognitive	K-1 Analyze the functions of soap industry.										
Level	K-2 Understand the production process of soap industry.										
	K-3 Utilizing the theortical knowledge in practical production.										
Course	• To understand the overview of soap and detergents industries and										
Objectives	identify the sources of inputs.										
	To learn the technology of manufacturing synthetic detergent.										
	To prepare a feasibility report to start detergent soap industry To be an the involve and the involve an										
	 To learn the implementation process of the production To visit soap industry for pratical knowledge. 										
Units	• 10 visit soap industry for pratical knowledge. Contents	No.of									
Omts	Contents	Hours									
I	An overview of Soap and Detergents Industry: Soap and Detergent overview – Synthetic Detergent – Availability of raw materials for soap and detergents – characteristics of raw materials – product formulation	15									
II	Technology of manufacturing synthetic detergent: Formulation	10									
11	of detergent powder– Manufacture of synthetic detergent power by										
	dry mixing – production of detergent bars – Handling of Raw										
	materials – Liquid detergent – other detergent soap products										
III	Management of soaps and detergent factories: Preparation of										
	feasibility report to start detergent soap industry.										
IV	Practical:	15									
	Production of Detergent powder.										
	Detergent powder.										
	Scouring powder.										
	Sanitary liquid.										
	Soap oil.										
	Shampoo.										
	Liquid blue.										
	Multipurpose liquid.										
	Stamp pad ink making.										
	Dhoop										
	Detergent Soap										
V	Field Visits: To detergent soap and soap products production units.	10									
	Meeting with entrepreneurs of detergent soap industries, production										
	entrepreneurs										
References	 The complete technology Book on Detergents - by NII consultancy services 106- E. Kamala Nagar, Delhi. Modern Technology of soaps, detergents, - NPCS, New Delh 	1 0									

	3. Hand book on soaps & Detergents & Acid Slurry - NPCS, New Delhi.							
	4. Herbal soaps & detergents hand book - NPCS, New Dehi.							
	5. Success formula book on cosmetics, Drugs, deaners, soaps detergents,							
	NPCs, New Delhi.							
	6. The complete Technology book on soaps - NPCS, New Delhi.							
	7. Soaps, Detergents and disinfections techn ology hand book - NPCS -							
	New Delhi.							
	8. Soaps and Detergents K.S Parasuram - Tata Macraw Hill Publishing							
	company Ltd., New Delhi.							
Course Outco	omes							
CO1	Understaning the overview of soap and detergents industries and identify the							
COI	sources of inputs.							
CO2	Learning the technology of manufacturing synthetic detergent.							
CO3	Preparing a feasiblity report to start detergent soap industry.							
CO4	Learning the implementation process of the production.							
CO5	Practical knowledge on soap production.							

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	3	3	3	2	3	2	3	3	2	3	2
CO2	3	1	2	2	3	3	2	3	3	2	3	3
CO3	3	2	3	3	3	2	3	2	3	3	2	2
CO4	2	3	3	3	3	3	3	3	4	3	3	3
CO5	1	2	3	2	3	4	3	2	3	3	2	5

Course Code & Title		21RIMU0523: FOOD SCIENCE AND QUALITY CONTROL										
Programme	B.B.A	A. Semester- V										
	Credi	t: 4 Hours: 4 / per we	ek (3+1)									
Cognitive Level	K-1	Understand the significance of food and its quality.										
Level	K-2 Recall the theory of classification of foods and its nutritional benefits.											
	K-3	Apply the knowledge to understand food control and enforcement Agencies.										
Course		o study about the classification and constituents of foods.										
Objectives	To give knowledge about food adulteration and prevention.											
	To provide them food hygiene and sanitation practices. To train them with food industry conjection should list (HACCP)											
		10 train them with 1000 moustry summers on the list (11110-01).										
		To equip the students about the regulations of State, Central governments ecent amendments.										
Units		Contents	No.of Hours									
I	Programmer ind signification was and to	Significance of Food Properties: Food and its quality — Programmeification of foods — Types of food and methods-functions of food — industrial based Programmeification. Constituents of foods, properties and significance — food as a source of nutrients. Micro nutrients, macro nutrients — water, carbohydrates, protein, fats, minerals, vitamins — functions, sources and their requirements.										
II	micro moul	Quality and Spoilage: Introduction to microbiology – types of obes, difference between prokaryotes and eukaryotes – bacteria, ds, enzymes. Food quality, food spoilage, food contamination, criteria adging the quality of food, conditions leading to spoilage - signs of age.	10									
Ш	Food enforc CFTR ISI, A provis	Control Agencies: National & International Food control and cement agencies – international agencies - WHO, national agencies II, IICPT - food standards regulations under MOFPI – certification of AGMARK,FSSAI, HACCP, FPO, PFA – location of the industry, sion of ventilation, lighting, drainage, roof structure, fly proof, ers amenities.	10									
IV	food tests f FSSA etc.	Adulteration : Food adulteration - necessity of study - prevention of adulteration - common food adulterants and health hazards - simple for detection of adulteration - consumer protection regulatory bodies - I, regulations and requirements - obtaining FSSAI - Application form	15									
V	check – foo manag	Hygiene and Sanitation: Food hygiene – food industry sanitation list - advantages of food sanitation – components of water analysis d borne illness – management of disposal of waste – pest control gement – pollution abatement.	10									
	1. 2. 3. 4.	icals: A microscopic vision on bacteria and drawing of a labeled diagram. A microscopic vision on mould and drawing of a labeled diagram. Simple test for identification of carbohydrates. Identification of spoiled food (visible test on tex.ture, colour, odor,										

		1												
			appeara											
			Determi											
			Determi							. ~				
			Visit to Check L		od indus	try and	conduct	an asse	ssment	on 'San	itation			
		8.	Detection	on of cor	nmon ac	lulterant	s in any	two foo	ds.					
			Preparat											
		10.	10. Drawing of a labeled diagram of a typical Food Processing Plant.											
Refer	rences	AS 2. Ha 3. Ma De 4. Pa Ch De 5. Ru Ne 6. Sa Ba	 Gopalakrishnan .M.(2014), Food Science and Technology, ASTHA Publications and Distributions, New Delhi. Hausner .A. (2012), Preserved foods and sweetmeats, Biotech Book, Delhi. Madhulika Parmar (2014), Food Safety and Preservation, Black Printers, New Delhi. Pathak R.S.Dr. (2014), Food Security and Global Environmental Change (Emerging Challenges), Naryag Books International, New Delhi. Ruth.S.K.Dr. (2012), Food storage and preservation, Navyag Books International, New Delhi. Sasikumar.Dr. (2014), Food processing technology Food in Agro Based Sector, Biotech Books, New Delhi. Thomas Norman Morris (2012), Principles of Fruit Preservation, Biotech Books, 											
		Ne	w Delhi	•										
Course	Outcor	nes												
C	O1	Studer	nts acqui	ring kno	wledge	on princ	iples of	food sci	ence and	d quality	control.			
C	O2	Studer metho	nts will ds.	empow	ver in u	ınderstaı	nding o	f food	spoilage	e and p	reventio	on		
C	O3	Drawi	ng the ki	nowledg	e on foc	d adulte	ration a	nd its pro	evention					
C	04		ne famili											
C	O5	Prepar	ring the s	tudents	for man	aging qu	ality co	ntrol in f	ood pro	cessing i	industry	•		
							PSOs ar		-		•			
CO/	PO	PO	PO				PSO		PSO	PSO	PSO	PSO		
PO	1	2	3	4	5	6	1	2	3	4	5	6		
CO1	1	3	3	3	2	3	2	3	3	2	3	2		
CO2	3	3	3	2	3	3	3	3	3	3	3	3		
CO3	3	2	3	3	3	2	3	2	3	3	2	2		
CO4	2	3	4	3	4	3	3	4	3	5	3	5		
CO5	1	2	3	2	5	3	5	2	3	5	2	3		

Course Code & Title		21RIMU0524: PROCESSING OF CEREALS AND PU	LSES								
Programme	B.B.	A. V Sen	nester								
	Credit: 4 Hours: 4 / 1 (3+1)										
Cognitive	K-1 Recall the functions of the cereals and pulses.										
Level	K-2										
	K-3	Value addition of the cereals and pulses.									
Course Objectives		To understand the process of cereals and pulses.									
	•	To learn the range of added value products.									
	•										
	•	m 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1									
	•	 To plan for a small-scale cereal milling and pulse processing industry. 									
Units		Contents	No.of Hou								
I	Proc	cessing of Cereals and Pulses: Processing of Cereals and Pulse	s 15								
	indu	stry as a village industry under KVIC - Objective	5,								
	achievements, programme and goals. Different types cereals and										
	pulses – annual production of cereals Uses of cereals - products										
	from cereals - Anatomy of simple fruits – Anatomy of grass fruits										
	(wheat, barley, paddy etc.,) Primary processing (post-harvest										
	operations - milling, etc.) - Secondary processing (e.g. baking, frying										
	etc.).										
		•									
II	Grain Products: Wide range of added value products Rich Sources										
	Of Complex And Simple Carbohydrates - Composition Of Barley In										
	wheat bran - uses of bran - bran for livestock - by-product - by-										
	product Bakery Products – Equipments - milling equipment,										
	Bagging equipment – Conditioners - Cyclone separators - Diesel										
		nes, Dryers, Maize and rice dehullers - Maize shellers - Mills									
	_	stitchers - Seed cleaners/winnowers Production methods									
		pment - and quality assurance practices.									
	[equi	princite and quarity assurance practices.									
III	Puls	e products: Ranges of value added products from pulses	- 10								
	roast	ted and powdered products - by-product Bakery Products	-								
	Prod	luction methods - equipment and quality assurance practices	-								
	Prod	lucts and production methods - cereals and flours - Whole grain	s								
		pulses.									
IV	Proc	cessing facilities: The site - The building- Roofs and ceilings	ngs - 15								
		ls - windows and doors - Floors, Services - Lighting and power									
		er supply and sanitation- Fuels - Energy conservation									
		luction planning - Milling, Baking - Packaging - Equipmen									
		ntenance - water quality; test for sand and contaminatin									
		- ·	_								
	mer	oorganisms - Lighting and power - Water supply and sanitatio	11								

		- Sta	ffs, Rec	ord kee	ping -	Produc	tivity in	nproven	nent.					
V		indus Practi (HAC Quali produ	Plan for a Small-scale Cereal Milling and Pulse Processing industry: Good Hygienic Practices (GHP) and Good Manufacturing Practices (GMP) - Hazard Analysis and Critical Control Point (HACCP) system - production, processing, hygiene and food safety - Quality assurance, Inspections in Process control - Assessing products, Packaging - storage and distribution services - Grain Suppliers - viable cereal and pulse industries for villages.											
Practicals: 1. Processing of paddy and production of raw rice. 2. Processing of paddy and production of parboiled rice. 3. Processing of Pulses (Red gram). 4. Processing of Rice flour . 5. Preparation of Green gram sweet toffee. 6. Preparation of Papad from black gram. 7. Preparation of Ground Nut sweet cake. 8. Preparation of Biscuits. 9. Preparation of Plain Cake. 10. Preparation of Wheat Bread. 11. Visit to modern Pulse (Dhal) Processing Industry. 12. Visit to modern Rice Milling Industry. 13. Sudesh Jood, Food Preservation, 2011. 24. Siddappa & Giridhari lal, Preservation of Fruits and Vegetables, 3. Ali (2013), General principles of food preservation. 4. William Frazier, (2017), Food microbiology –Food science & N I – Swaminathan. 5. Swaminathan, (1998), Food science & Nutrition Vol: II, 6. F.A.O. Agricultural Bulletin, 2004. 7. Research and Development - CFTRI 8. Processing of Cereals and Pulses – UNDP magazine														
Course (Jutcom	9.	Chov	vdary (2	2015), (Cereals	and Pul	ses proc	essing.					
Course			erstand	the pro	cess of	cereals	and pul	ses.						
CO			n the ra											
CO			w the in	_										
CO				-			of the p			indust	•••			
CO	3	rian	tor a sh				ng and p th PSO s			mausti	у.			
CO/PO	PO	PO	PO	РО	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO 6		
	1	2	3	4	5	6	1	2	3	4	5			
CO1	1	3	3	3	2	3	2	3	3	2	3	2		
CO2	3	3	3	2	3	3	3	3	3	3	3	3		
CO3	3	2	3	3	3	2	3	2	3	3	2	2		
CO4	2	3	3	3	3	3	3	3	3	3	3	3		
CO5	1	2	3	2	3	3	3	2	3	3	2	3		

Course Code	24 DY 41 0 52 5 D 4 YD Y 1 YD Y 1 C T D Y								
& Title	21RIMU0525: DAIRY INDUSTRY								
Programme	B.B.A. Semester- V								
	Credit: 4 Hours:4 / per (3+1)	week							
Cognitive	K-1 Recall the composition and properties of milk.								
Level	K-2: Understand methods of clean milk production.								
	K-3: Know about manufacturing of milk products.								
Course									
Objectives									
-	• To enrich the students about the processing and marketing of milk	•							
	To find out milk reception procedures. The standard of t	-4:							
	To create understanding of manufacturing methods and product milk products.	ction of							
	To provide the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and the students with manufacture of peda, khoa, yoghurt, and yoghu	cream							
	and various products.	cream							
	To train them in preparing a feasibility study on dairy industry.								
Units	Contents	No.of							
Omts	Contents								
I	Properties of Milk: Nutritive value of milk - Milk - definition –	15							
1	Composition- Secretion of milk in the udder — composition of milk	13							
	- colostrums - Definition - composition-importance factors								
	affecting the milk yield and properties.								
II	Clean Milk Production: Sources of microbes in milk – Clean milk								
	Production – Bacteriological standard for raw milk – MBRT Test –								
	Detergents and Sanitizers – common adulterants and preservatives								
TTT	in milk.	10							
III	Milk Processing and Market: Collection, Transportation of milk, milk reception, clarification, chilling, homogenization,	10							
	pasteurization, sterilization, UHT processing, packaging; Market								
	milk – standardized – Toned – Double tonned – flavoured milk.								
IV	Milk Products – I :Fermentation – Definition – Starter culture –	15							
	Method of manufacture of yoghurt, dahi, buttermilk, acidophilus								
	milk and cheese - therapeutic benefits of fermented milk products.								
${f V}$	Milk Products - II: Method of manufacture and uses of cream, ice	10							
	cream, butter, ghee, khoa concentrated milk, dried milk, paneer and								
	channa – feasibility study. Practicals:								
	1. Collection and Sampling of milk.								
	2. Determination of specific gravity of milk.								
	3. Estimation of TS and SNF content of milk.								
	4. Determination of acidity in milk.								
	5. Detection of adulterants in milk.								
	6. Preparation of khoa.								
	7. Preparation of peda.								
	8. Preparation of flavoured milk.9. Preparation of paneer.								
	10. Final practical Examination.								
	10.1 mai practical Distribution.	<u> </u>							

Course Outco	omes						
CO1	Know about milk yield and it's properties.						
CO2	Study Clean milk Production methods.						
CO3	Demonstrate various cleaning procedures by Detergents and Sanitizers.						
CO4	Create Entrepreneurship Ability by demonstrating of yoghurt.						
CO5	Apply knowledge and prepare a project plan for a village level dairy						
COS	Industry.						

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	2	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	2	3	2	3	3	2	2
CO4	2	3	3	3	3	3	3	4	5	4	5	4
CO5	1	2	3	2	3	3	3	2	3	3	2	3

Course Code & Title	21RIMU0526 POULTRY FARM								
Programme	B.B.A. Semester-V								
	Credit: 4 Hours:4 / p (3+1)	er week							
Cognitive	K-1: Recall the development of poultry industry in India.								
Level	K-2: Understand Programmeification of chicken and other species of poultr	ry.							
	K-3: Know identify per capita meat and egg availability in India.								
Course									
Objectives									
	To establish basic knowledge of how to manage and operate livest	tock and							
	poultry farms.	C 11							
	 To impart basic technical knowledge and skills required to successful livestock farm. 								
	• To equip them with developing competencies concerning the selection and breeding of poultry birds.								
	To find out the role of egg and chicken meat in human nutrition.								
	To equip the students about the structure of poultry industry, breed	ler farm,							
	hatcheries management.	,							
Units	Contents	No.of							
Units	Contents	Hours							
		4 =							
I	Introduction : Definition of poultry – broiler, layer and breeder –	15							
	common terms related to poultry – development of poultry industry in India. Past and present scenario of poultry industry.								
II	Genetic Classifications: Chicken and other species of poultry-								
	Genetic Classifications: Chicken and other species of poultry-layers, broiler, and other Programme of poultry – Hybrids available								
	and its merit and demerits- American, English, Mediterranean, Asiatic,								
	Indian breeds, dual purpose breeds and non-descript birds.								
III	Importance of Broiler and Layer Production: Indian scenario –	10							
	poultry population and other poultry related statistics, per capita meat								
	and egg availability in India – different regions and states and in								
TT 7	world.	4.5							
IV	Infrastructure: Structure of poultry industry – breeder farm,	15							
	hatcheries, commercial farms, feed mills and processing industry.								
	Backyard to industrial farming of poultry, future perspective and constraints of Indian poultry industry.								
\mathbf{v}	Feasibility Report: Advantages of poultry farming – Role of egg and	10							
•	chicken meat in human nutrition - Programmeification of poultry –	10							
	American, English, Asiatic, Mediterranean Programmees - Management								
	of Chick - Grower - Layer - Broiler Housing, Location, Housing								
	requirements, Construction details, Deep litter system, Cage system -								
	Feeding - Programmees of chicken - Common diseases - Infectious								
	diseases - Vaccination – Dressing of bird.								
	Practicals:								
	1. Rural Chicken – types, commercial hybrids with the respective								
	poultry companies.								
	2. Other poultry species (Duck, Japanese quails, Turkey,								
	Geese, Guinea Fowl and Pigeon).								
	3. Different types of graphical representation in poultry industry. A Par aprile most and agg evallability in India and other regions.								
	4. Per capita meat and egg availability in India and other regions.								

	5. Poultry business process – Hierarchy and management structure.
	6. Poultry integration and farming process – Breeder, Broiler and Layer.
	7. Preparation of project for a broiler chicken unit.
	8. Preparation of project for a layer chicken unit.
	9. Visit to commercial sheep, goat, piggery, rabbitry and poultry farm
	10. ESE Practical Examination.
References	1. Ensmiger. M. E., 2015. Poultry Science. 3 rd Edition. International Book
	Distribution Co., Lucknow, India.
	2. Bell D. Donald and Weaver D. William Jr., 2007. Commercial Chicken
	Meat and Egg Production. 5 th Edition. Springer India Pvt. Ltd., Noida.
	3. Singh, R. A.,2011. Poultry Production. 3 rd Edition. Kalyani Publishers,
	New Delhi.
	4. Jull A. Morley, 2007. Successful Poultry Management. 2 nd Edition.
	Biotech Books, New Delhi.
	5. Hurd M. Louis, 2003. Modern Poultry Farming. 1 st Edition.
	International Book Distributing Company, Lucknow.
Course Outco	omes
CO1	Students acquire references about Programmeification of chicken and other
	species of poultry, per capita meat and egg availability in India.
CO2	Empowering the students to understand about structure of poultry industry -
	breeder farm, hatcheries.
CO3	Draw together the knowledge on role of egg and chicken meat in human
	nutrition.
CO4	Become familiar with the knowledge about poultry common diseases.
CO5	Preparing the students for managing chick grower, layer, broiler housing
	procedures.

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	4	3	2	2	3	2	3	3	2	3	2
CO2	3	3	3	2	4	3	4	3	4	3	3	3
CO3	3	2	3	5	3	2	3	2	3	4	2	2
CO4	2	3	4	3	4	3	4	3	3	4	3	3
CO5	1	2	3	2	3	3	3	2	5	3	2	5

Course Code & Title	21RIMU0502: CAREER MANAGEMENT SI	KILLS								
Programme	B.B.A. Se	emester- V								
	Credit: 2	ours:2 / per v	week							
Cognitive	K-1 Applying control mechanism of personality.	<u> </u>								
Level	K-2 Examine self-development and assessment.									
	K-3 Make students familiar with self-identification.									
Course	• To understand the traits of self-development.									
Objectives	To analyse self-development and self-interrogation.									
	To study about the matrix of self-identification.									
	To analyse the winning factors.									
	To examine the techniques of development factors.									
Units	Contents		No. of Hours							
I	Introduction: Personality traits Vs body features – control mechanism of personality – career advancement - Bio data preparation - Dress Code - How to attend Interview - Developing communication skills - Preparing the video for presenting a topic and reviewing.									
II	Pillars of Personality Development: Introspection – self-As	ssessment _	5							
	self appraisal – self-development – self interrogation.	SSCSSITION								
III	Self-Identification and Self-Assessment: Self-identification qualifying factors, self-identification matrix — packagin identify.		10							
IV	Setting Personal Mission: Process – role and responsibility factors – human dimensions.	y – winning	5							
V	Managing Success: Success – Management techniques – D factors – Basic assumption.	Development	5							
References	 Kanan Bhardwaj (2009), Training Module on Personality Books, NewDelhi. Onkar. R.M. (2009), Personality Development and Care Chand &Company Ltd., New Delhi. Sharma. M. K (2011), Personality Development, ALFA Delhi. 	eer Managem	ent, S.							
Course Outc	omes									
CO1	Promotion of strategies to handle different behavioural dimensi	ions.								
CO2	Familiarize the student about the self-appraisal and self-develo									
CO3	Make qualify factors of themselves (Student).									
CO4	Individual can set their personal mission.									
CO5	Analyse of development factor techniques of managing success	s								

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	3	3	3	2	3	2	3	3	2	3	2
CO2	3	5	4	2	3	5	3	5	3	4	3	3
CO3	3	2	3	3	3	2	3	2	3	3	2	2
CO4	2	3	4	5	3	5	3	5	3	4	3	5
CO5	4	2	5	2	3	4	5	2	3	5	2	5

Course Code & Title	21RIMU05F3: EXTENSION / FIELD VISIT								
Programme	B.B.A. Semester	- V							
	Credit: 4 Hours:4/	per week							
Cognitive	K-1: Recall the awareness and necessity of industrial visits.								
Level	K-2: Understand the industrial problems and prospects.								
	K-3: Apply awareness about the third dimension of our objective - Extension	•							
Course									
Objectives	To enable the students to understand the field realities through visits.								
	To encourage the students to demonstrate a model questionnaire.								
	To train them in preparing a report with photographs.								
	To equip them in preparing consolidate report.								
	• To encourage the students in presentation skills in PPT, short videos.								
Units	Contents	No.of Hours							
I	Field visit - Minimum 5 industries - SIDCO / DIC.	10							
II	Field visit - Minimum 5 industries - Gandhigram Trust (left over).	10							
III	Field visit - Minimum 5 industries - SIPCOT - Nilakottai.	10							
IV	Field visit - To adopted village - Orient with artisans, SHGs.	20							
V	Report Preparation - Individual industry report - Consolidated report with Photographs - Short videos, PPT presentation.	10							
References	As per the Institute schedule.	•							
Course Outco	omes								
CO1	Students will be able to understand the field realities through visits.								
CO2	Create understanding the students to demonstrate a model questionnaire.								
CO3	Facilitating the students with various industrial problems and prospects.								
CO4	Encourage the students to students in presentation skills in PPT, short videos	ı							
CO5	Equipping them with an model industrial plan for village development.								

METHODOLOGY

Students will be facilitated to visit the adopted Villages / industries for undertaking field / extension work as a part of curriculum as per the schedule decided by the department.

The faculty in-charge of this course will be responsible for making the students to prepare a report with photographs / short videos in addition to field reports wherever necessary.

Evaluation

The course evaluation is fully internal. It will comprise of PPT presentation after submission of the extension visit reports which will be followed by viva-voce examination. The faculty in-charge shall submit the marks to the HoD after conducting the PPT presentation and viva-voce.

The marks will be awarded based on the report, PPT presentation and viva-voce as details below.

Report and PPT Presentation : 25 Marks

Viva-voce : 25 Marks

Total : 50 Marks

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	2	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	2	3	2	3	3	2	2
CO4	2	3	3	3	3	3	3	3	3	3	3	3
CO5	1	2	3	2	3	3	3	2	3	3	2	3

VALUE ADDED COURSES – IV

Course Code & Title	21	RIMU5VA7: PSYCHOLOGICAL TESTING AND A	SSESSMENT						
Programme	B.B.								
	Cree	oer week (after r time table) e normal time							
Cognitive	K-1	To familiarize the concept of the course.							
Level	K-2	To explain the importance and benefits of the course in v	work place.						
	K-3	To apply the theories or concepts in practice.							
Course									
Objectives		To introduce the concept and immentance of the nevel of	4						
	•	To introduce the concept and importance of the psychon To know the facets of new development in management							
	-	To be aware of the testing methodology.							
	•	To know the importance of Critical Evalution Managem	nent.						
	•	To familiarize with the applications of Knowledge							
		management.	e Emiliocinion						
Units		No.of Hours							
I	vario	chometric Concepts: Develop an understanding of our psychometric concepts (i.e reliability and validity) and test construction.							
II		lerstanding of new development: Ethical considerations controversies associated with psychological testing.	, 5						
III	psyc	ting:Understanding of the varied purpose of chological testing in addition to the various settings in tests are employed.							
IV		cical Evalution: Skils related to the critical evalution of and assessment instruments.	5						
V		Knowledge Enhancement: Knowledge to enhance their writing and communication/presentation skills.							
Course Outc	omes								
CO1	Pron	nounce the concept and importance of the course in busine	SS.						
CO2	Kno	wn the facets and its application in management.							
CO3	Awa	are of the ethical values in management.							
CO4	Able	e to understand the philosophy in Management.							

CO5	Adapt with the applications of the concepts in management.

	Mapping of COs with PSOs and POs											
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	2	3	3	3	3	3	3	3	3
CO3	3	2	3	3	3	2	3	2	3	3	2	2
CO4	2	3	3	3	3	3	3	3	3	3	3	3
CO5	1	2	3	2	3	3	3	2	3	3	2	3

Course Code & Title		21RIMU5VA8: NATURAL DYES THEORY								
Programme	BBA		Semester - III							
	Credi	t: 2	Hours: 2/per week (after the regular time table) (outside the normal time table)							
Cognitive	K-1	Recall the fundemendal principles of natural dyes	s and extraction techniques.							
Level	K-2	Understand the influence of mordant, dye, and pr	ocess variables while dyeinf.							
	K-3	Application of natural dyes on vegetable and pro-	tein fibres.							
Course	• To	understand sources of natural dyes.								
Objectives	• To	the acquire knowledge about the classification of	natural dyes.							
	• To	acquire knowledge on different types of mordants	3.							
	• To	understand the knowledge about the dyeing.								
		understand the knowledge about the dyeing of tural dye.	f natural, protein fibre using							

Units	Contents	No. of Hours
I	Introduction to Natural Dyes: Introduction, Advantages of natural dyes over synthetic dyes, dye types - Indigoid dye,Antraquinone dye,naphthoquinone dye,flavones dyes, carotenoids dye,Anthocyanidins dye extraction - Aqueous extraction, Acid andalkali extraction, ultrasonic extraction,fermentation extraction, solvent extraction.	9
II	Vegetable Orgin: Dyes from seed, root, stem,bark,,leaves, and flowers. Natural colouants - dyes from Jack fruits, Turmeric, Hina, Indigo, Madder, Tea waste, sappon wood, Log wood,saffron, pomegranate rind.	10
III	Animal Origin : mineral Lac insects, chochineal dye, mineral salts, Mordants- vegetable mordant, oil mordant, synthetic mordant.	10
IV	Characterization : UV –VIS spectroscopy, Colour strength analysis(K/S),Fastness properties-light fastness, wet fastness, rubbingfastness, antimicrobial activity-quantitative method.	8
V	Dyeing of cotto: Silk, wool with natural dyes with natural mordant and synthetic mordant, dyeing of cotton with indigo dye through vat method, printing of cotton using natural dye.	9
References	Text Books:	
	 Padma Vankar ,(June 12, 2017), Natural Dyes for Textiles Chemistry and Applications1st Edition, ISBN: 9780081012741. Padma Vankar , (January 14, 2019), New Trends in Natural Textiles,1st Edition -,ISBN: 9780081026861. 	
	Reference Books:	
	1. Handbook of Textile and Industrial Dyeing, Principles, Processes and Dyes, ISBN: ISBN: 9780081016510, Woodhead publishing.	d Types of
Course Outco	omes	
CO1	Acquire knowledge on natural dyeing systems.	

CO2	Analyze the technologies involved in dyeing of natural colourants.
CO3	Acquire Technical on dyeing methods.
CO4	Acquire the knowledge on extraction of dye from different sources.
CO5	Understand the different types of dyeing techniques.

	Mapping of COs with PSOs and POs												
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	
CO1	1	2	3	3	2	3	2	3	3	2	3	2	
CO2	2	3	2	3	3	4	3	3	3	3	3	3	
CO3	3	2	3	3	2	3	3	2	3	3	2	3	
CO4	1	3	3	3	3	4	3	3	3	3	3	3	
CO5	3	2	3	3	3	3	3	2	3	3	2	3	

SEMESTER VI

VI SEMESTER Modular Course (any two)

Course Code	Title	Credits
21RIMU06M1	Consumer Behaviour	2
21RIMU06M2	Services Marketing	2
21RIMU06M3	Retail Management	2
21RIMU06M4	Business Communication	2
21RIMU06M5	Bank Management	2
21RIMU06M6	Management Costing	2

Course Code							
& Title	21RIMU06M1: CONSUMER BEHAVIOUR						
Programme	B.B.A. Sem	ester- VI					
		rs:2 / per					
Cognitivo	weel						
Cognitive	• K-1: Recall customer preference and needs through market s						
Level	• K-2: Explain to analye the perception and attitude the consur						
Commo	K-3: Apply decisions on consumer method to be adopted of	purchasing.					
Course	To understand the process of consumer behavior. To study the various external and internal factors that influences to the confidence of the confidence						
Objectives	• To study the various external and internal factors that influe behaviour.	ice consumer					
	• To apply this understanding to the development of marketing	strategy.					
	To understand the consumer decision making.						
	• To analyze the application of consumer behavior.						
Units	Contents	No. of					
I		Hours 10					
1	Introduction: Consumer Behaviour – meaning, definition,	10					
	Significance - Application of consumer behavior principles to						
	strategic marketing - Role of Marketing inConsumer behavior - Market Segmentation and Consumer behavior.						
II	Consumer as an Individual: Consumer needs and motivation -	15					
11	Personality and Consumer Behaviour - Psychographics	13					
	Consumer Perception, attitudes, attitude formation - change,						
	learning.						
III	Consumer In A Social & Cultural Setting: Group dynamics	15					
	and consumer reference groups, Family, Social Programme and						
	Consumer behaviour - The influence of Culture on Consumer						
	behaviour - Sub - Cultural and Cross Cultural Consumer						
	Analysis.						
IV	Consumer Decision-Making Process: Personal influence and	10					
	the opinion leadership - Diffusion of innovation process,						
	Consumer Decision making process - Comprehensive models of						
	consumer decision making - New Product purchase and repeat						
	purchase.	40					
V	Consumer Behaviour Applications: Consumer Behaviour	10					
	applicable to Profit and Non Profit Organizations, Societal						
	Marketing Concept, Marketing Ethics, Consumer movement,						
Course Outcon	Consumer protection in India.						
Course Outcon	Understood the process of consumer behavior.						
CO2	Able to explain he various external and internal factors that influ	ence					
~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	consumer behaviour.						
CO3	Understood the development of marketing strategy.						
CO4	Understood the consumer decision making.						
CO5	Able to apply the application of consumer behavior.						

	Mapping of COs with PSOs and POs												
CO/PO	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO	
	1	2	3	4	5	6	1	2	3	4	5	6	
CO1	2	2	1	2	2	2	2	3	3	3	3	3	
CO2	3	3	3	3	3	3	3	2	2	3	2	3	
CO3	3	3	3	3	3	3	3	2	3	2	2	2	
CO4	2	2	1	2	2	2	2	3	3	2	2	2	
CO5	3	2	2	3	3	3	2	3	2	2	3	3	

Course Code & Title	21RIMU06M2: SERVICE	S MARKETING								
Programme	B.B.A.	Semester- VI Hours:2 / per week								
	Credit: 2									
Cognitive	K-1 Gain knowledge on services marketing.									
Level	K-2 Understand concepts like segmentation products.K-3 Know service life cycle and services									
Course										
Objectives	To understand the marketing conception services	ot, strategies and practices in								
	To learn how the pricing have been	framed for products in services.								
	To analyze the people services in pr	romotion.								
	To analyze the marketing strategy.									
	• To examine the quality of services.									
TI-ni4a	Contents	No.of								
Units	Contents	Hours								
I	Services Marketing: Introduction — to characteristics — Programmeification of so between services & products — Advantages of service marketing-service marketing managing demand & supply.	ervices – difference s and Disadvantages								
II	Services Marketing Mix:Meaning of ser of service marketing- Services, product – p.									
III	Service promotion: Please in service – peo									
IV	Physical Evidence: meaning-types-role of Marketing strategy in services.	physical evidence- 7								
V	Managing Service Quality: Marketing marketing – tourism marketing – hospital marketing. factors affecting service quaservice quality.	marketing – airline								
References	 service quality. Appaniah, Reddy, (2011), Services Marketing, Himalaya Publishing house. Jha.S.M, (2015), Services Marketing, Himalaya Publishing House. Vasanthi Venugopal, Raghu.V.H, (2015), Services Marketing, Himalaya Publishing House. 									
Course Outcom	nes									
CO1	Understand the marketing concept, strategi	es and practices in services.								
CO2	Leart how pricing have been framed for pro	oducts in services.								
CO3	Able to analyze the people services in prom	notion.								
CO4	Able to analyze the marketing strategy.									

CO5	Able to examine the quality of services.

	Mapping of COs with PSOs and POs												
CO/PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	
CO1	2	2	1	2	2	2	2	3	3	3	3	3	
CO2	3	3	3	3	3	3	3	2	2	3	2	3	
CO3	3	3	3	3	3	3	3	2	3	2	2	2	
CO4	2	2	1	2	2	2	2	3	3	2	2	2	
CO5	3	2	2	3	3	3	2	3	2	2	3	3	

Course Code & Title		21RIMU06M3: RETAIL MANAGEMENT								
Programme	B.B.A.	. Semester- VI								
	Credit	t: 2 Hours:2/per week								
Cognitive	K-1	•								
Level	K-2	Illustration of skills in scanning marketing environment.								
	K-3	Understood consumption and consumer behaviour.								
Course										
Objectives	•	To familiarise the students with the fundamental retail management	ent.							
		To comprehend the retailing environment.								
		To comprehend the retail organization and formats.								
		To acquaint with store management practices.								
	•	To enable them to understanding of consumption and consumer.								
Units		Contents	No.of Hours							
I	Retail	ing: Meaning and evolution retailer in the distribution channel,	6							
	retaile	r – functions and benefits retail scenario – current and future.								
II	Retail	ing Environment: Economic, political, legal technological and	5							
		competitive environment – types of competition framework for								
	_	ing competition.								
III	·	Organization and Formats: Store based and non store based	5							
		s generalist and specialist retailer – services retailing.								
IV	Store 1	Management: Roles of stores manager in store merchandising –	7							
	item s	space allocation, arrangement self service – factors in self								
	service	e, check out operations – checkout systems and productivity.								
V	Under	standing Consumption and Consumer: changing consumer	7							
	demog	graphic – life style changes, shopping behaviour, retail and out								
	_	oice legal and ethical issues in retailing, retailing – Indian								
	experie									
References	-	arry Berman & Joel.R.Evans, (2015), (PHI), Retail Management.								
		lichael Levy & Baston, (2016), Retailing Management, Weitz Pvt.Ltd.,	Delhi.							
		etes Fleming, (2011), International Retail Management, Jaico Publication								
Course Outco	omes									
CO1		unce the fundamental retail management.								
CO2		rehended the retailing environment.								
CO3		rehend the retail organization and formats.								
CO4		inted with store management practices.								
CO5	Under	stood consumption and consumer bevaviour.								

	Mapping of COs with PSOs and POs													
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO		
PO	1	2	3	4	5	6	1	2	3	4	5	6		
CO1	1	3	3	3	2	3	2	3	3	2	3	2		
CO2	3	3	3	2	3	3	3	2	3	2	3	3		
CO3	3	2	3	3	4	2	3	2	3	3	2	2		
CO4	2	3	3	3	4	3	3	3	2	3	2	3		
CO5	1	2	3	2	3	3	3	2	3	3	2	3		

Course Code & Title	21RIMU06M4: BUSINESS	COMMUNICATION					
Programme	B.B.A.	Semester- VI					
	Credit: 2	Hours:2 / per week					
Cognitive	K-1 Recall the barriers of communication.						
Level	K-2 Explain the classification of enquires.						
	K-3 Apply e-communication in business.						
Course							
Objectives	• The purposes to enable the students to lear		ence.				
	 To draft letters forvarious business transaction 						
	 To adopting the modern technological com 	nmunication.					
	• To develop written business communication	on skills.					
	To build confidence to face audience ando training inpublicspeakingandpresentations.		ту				
Units	Contents		No.of Hours				
I	Communication: Meaning – objectives; Types and forms: verbal & nonverbal – Principles of Communication –Benefits-Elements of Communication - Communication Process - Qualities of the effective communication - Barriers to Communication - Overcoming Barriers to Communication-Structure of Business Letters - Layout of Business Letters.						
II	Business Enquiries and Replies: Classifi importance of Repliesto Enquiries - kinds of Orders.		5				
III	Bank Correspondence : Elements of Good ba Correspondence – Basic principles - Types - K		5				
IV	Company Correspondence: Secretary and a Correspondence with Directors, Shareholders for meeting - Minutes of the meeting.	their duties – classifications -	6				
V	E-Communication: Definition-Types of E-Communications in Business - Advantages& Disadvantages of E- Communication- Difference between Electronic and non-Electronic Communication. Self-Preparation: 1. Collect notification of a company for issuing the shares. 2. To conduct annual general meeting 3. Collect MinutesandAgendaofthe companies.						
References	Text Book						
	 Rajendrapal and Koralahalli J.S, (2008)- Ess Sultan&Chants, Re-Print,3rdEdition. Reference Books Ramesh M.S and Patten Shetty - Effect Correspondence, R.C.Puplications, 200 Balasubramanian - Business Communi 2008, 2nd Edition. 	tive business English and 09, 2nd Edition.					

	3. RSN.Pillai&Bagavathi-Commercial Correspondance & Office Management, S.Chand Publication-2009, 3rd Edition.				
Course Outcomes					
CO1	Learn to frame the layout of business letters and the principle to be followed in framing the letters.				
CO2	Gain a clear knowledge e of drafting a letter about about enquiry and getting replies from the dealers and the manufactures.				
CO3	Get in sight on dealing with various banking and Life Insurance correspondence.				
CO4	Learn about the types of companies meeting, role of secretary and writing up of agenda and minutes of the meeting.				
CO5	Acquire knowledge on application of E-Communication in Business.				

			N	Aappin	g of CO	s with	PSOs aı	nd POs				
СО/РО	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PO 6
CO1	3	2	1	1	2	1	1	2	2	3	2	1
CO2	2	1	2	3	2	3	1	2	3	3	1	2
CO3	3	2	2	3	1	2	2	2	3	2	1	2
CO4	3	2	2	3	3	3	1	3	2	3	1	3
CO5	3	2	1	3	3	2	1	2	3	3	2	3

Course Code & Title		21RIMU06M5: BANK MANAGEMENT	
	Credi	t: 2 Semester- VI	
Programme	B.B.A	. Hours:2/pe	r week
Cognitive	K-1	Define the concepts of banking operations.	
Level	K-2	Describe banking services and customer relationship.	
	K-3	Familiarized with banking operations.	
Course			
Objectives	•	To familiarise the students with banker and customer relationsh	ip.
	•	To comprehend banking operations.	
	•	To comprehend customers and account holders.	
	•	To acquaint bank services.	
	•	To acquaint banking innovations.	
Units		Contents	No.of
			Hours
I		er and Customer Relationship: Introduction – Meaning of	4
		Banker - Meaning of Customer - general & Special	
TT		onships	
II		ing Operations: Collecting Banker and Paying Banker-	
		ing – Holder for Value –Holder in Due Course Cheques - tion and payment procedure, cheques transaction system (CTS)	
		to follow (PTF) Crossing of Cheques, Dishonor of Cheques,	
		ids of Dishonor, Consequences of wrongful dishonor of	
	Chequ	<u>.</u>	
III		mers And Account Holders: Procedure and Practice in opening	7
		perating accounts of different customers including Minors -	
	Meani	ing & Operations of Joint Account Holders, Partnership Firms,	
		Stock companies, Executors and Trustees, Clubs and	
		iations and Joint Hindu Undivided Family. E-accounting	
	-	ng procedure, KYC documents .	
IV		Services: Principles of lending, Kinds of lending facilities such	
		ans, Cash Credit, Overdraft, Bills Discounting, Letters of Credit,	
		a for lending loans –CBIL score importance and documents Fee services-security features, documents, defaults - NPA –meaning,	
		and recovery procedure - Opening of Demat account.	
V		ing Innovations: New technology in Banking – E-services –	7
•		e cards. Internet Banking, ATM based services, ECS, MICR,	
	_	k, NEFT, DEMAT, IMPS, UPI, AADHAR enabled payment	
		n, USSD, E-Valet and application based payment systems, Role	
	-	ficial intelligence in banks, Block Chain – meaning and features.	
References	1.	Maheshwari. S.N, (2016), Banking Law and Practice, Vikas Pub	lication.
	2.	Kothari N. M, (2010), Law and Practice of Banking.	
	3.	Tannan M.L, (2011), Banking Law and Practice in India, Ind	ian Law
		House.	
	4.	Srivastava. S. P, (2005), Banking Theory & Practice, Publications.	Anmol
	5.	Gordon & Natarajan, (2007), Banking Theory Law and Practice,	HPH.
	6.	Sheldon H.P, (2004), Practice and Law of Banking.	
	7.	Neelam C Gulati, (2012), Principles of Banking Management.	

	8. Prakhas M & Bhargabhi R, (2015), Banking law & Operation, Vision Book House.
Course Outo	comes
CO1	Pronounce banker and customer relationship.
CO2	Explain the banking operations.
CO3	Understanding customers and account holders.
CO4	Knowing bank services.
CO5	Familizering banking innovations.

]	Mappin	g of CO	Os with	PSOs a	nd PO	S			
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
PO	1	2	3	4	5	6	1	2	3	4	5	6
CO1	1	3	3	3	2	3	2	3	3	2	3	2
CO2	3	3	3	2	3	3	3	3	3	3	4	3
CO3	3	2	3	4	4	2	3	4	3	3	2	4
CO4	2	3	3	3	3	5	3	3	5	3	3	3
CO5	1	2	3	2	5	3	4	2	3	3	2	5

Course Code & Title	21RIMU06M6: MANAGEMENT COSTING						
Programme	B.B.A.	Semester- VI					
	Credit: 2	Hours:2 / per week					
Cognitive	K-1: Recall the techniques of management accounting.						
Level	K-2: Explain the various of FIFO and LIFO method.K-3: Apply the various costing methods and its types in practice.	etice.					
Course Objectives	 To familiarize and make understand the basic concepts, methods and systems of costing used by business enterprises. 						
Objectives	To enhances a manager's ability to make effective economic decision.						
	• To give students a good understanding about the concepts management accounting.	and techniques of					
	• To explained against the background of afast changing glo	bal market.					
	To give a clear view on business ethics, especially ethics relationships.	elated to accounting;					

Units	Contents	Lecture Hours					
I	Management Costing: Classification- Meaning-costing-costaccounting-costaccountancy-financial accounting-classification and elements of cost preparation of the Cost sheet.	6					
II	Material Costing: Material Costs - meaning – needs – objectives -issues of materials – methods of pricing material issues-F.I.F.O., L.I.F.O., and simple average.						
III	Labour Costing: Labour costs - Time keeping and time booking-Methods of wage payments – timerate - piece rate - Halsey system and Rowan system.	5					
IV	Over Head Costing: Over Heads: Kinds of overheads – factory overhead - administrative overhead - and selling overhead-Cost allocation - apportionment and absorption.	7					
V	Costing Methods: Methods of Costing –Unit Costing and Process costing - Standard costing and budgetary control.	7					
Course O	Outcomes						
CO1	Familiar with the basic concepts, methods and systems of costing used by bus enterprises.	iness					
CO2	Enhanced ability to make effective cost decision.						
CO3	Understood the concepts and techniques of management accounting.						
CO4	Able to explain the background of a fast changing global market.						
CO5	Able to view on business ethics, especially ethics related to accounting.						

			N	Aapping	g of COs	s with P	SOs and	l POs				
CO/P O	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6
CO1	2	2	1	2	2	1	1	2	1	2	3	1
CO2	3	3	3	3	3	3	3	2	3	3	2	3
CO3	3	3	3	3	3	3	3	2	3	3	2	3
CO4	2	2	1	2	2	1	1	2	1	2	2	1
CO5	3	3	3	3	3	3	3	2	3	3	2	3

21RIMU06PR: PROJECT

(Credits 4 Hours:4 CFA:100 ESE)

Objective:

• The objective of this course is to enable the students understand and report the general functioning of a selected Industrial unit/ Institution.

Learning Outcomes:

- To enable the students to make a research study of a current problem in a Industry / institution and / or among the stake holders and prepare a report.
- To enable the students to understand day to day affairs of cooperatives and link the theoretical learning with the field realities.

Methodology:

Every student has to take up a project work in the field of Rural Industries/MSME and Management and allied subjects during their sixth semester. This may be done either individually or by group of students (not exceeding five) under the supervision of a faculty member of the Department. At the end of the course, students have to submit a project report not less than 40 pages as per the university norms.

Evaluation:

The Staff who serves as supervisor/guide will evaluate the report for 40 marks and another faculty member who serves as external member of the evaluation board will evaluate the report for 40 marks Viva voce shall be conducted to evaluate the performance of the student(s) for 20 marks by the team. The project report will be evaluated by the internal and external examiner as suggested by the HOD.

Marks Distribution:

Evaluation of Report (Guide/Supervisor - Internal)	40
Evaluation of Report (External Member)	40
Evaluation of Performance through Viva-Voce (Joint)	20

Course Code & Title	21RIMU0612: EXPORT MARKETING							
Programme	B.B.A. Semester- VI							
6	Credit: 4 Hours:4 / per week							
Cognitive	K-1 Identify the concepts of export marketing.							
Level	K-2 Explaining the marketing environment, marketing mix and marketing research, export documentation and procedure.							
Course	K-3 Execute the EXIM Policy to students.							
Objectives	To familiarise the students with the concept of export marketing and intermarketing.	national						
	To learn how to carry out marketing environment scanning, marketing marketing research.	mix and						
	To comprehend the export documentation and procedure.							
	To acquaint about export finance.							
	To enable them to know India's import-export trade policy.							
T T •4		No.of						
Units	Contents	Hours						
I		15						
	Export Marketing and International Marketing: Export Marketing –							
	Functions and Importance of Export Marketing – Scope of Export Marketing –							
	obstacles in export marketing - Methods of Entering Foreign Trade- FDI-							
	Trends in Indian and Foreign markets.							
II	Marketing Environment, Marketing Mix and Marketing Research:	10						
	Marketing Environment - Controllable and Uncontrollable Environment.							
	Concept of Marketing Mix – 4Ps in Marketing. Meaning and Definitions of							
	Marketing Research Process.							
III	Export Documentation and Procedure: Export Documents – Types of	10						
	Export Documents -Meaning, Definitions and Types of Letter of Credits -							
	Processing of an Export Order.							
IV	Export Finance: Terms of Payment in International Trade – Short Term	15						
	Sources of Finance – Medium and Long Term Sources of Finance – Stages							
	involved in receiving the Payment of Exports – Banking Procedure of							
* 7	Negotiation. Export Credit and Finance System in India.	40						
V	India's Import-Export Trade Policy: Aims of India's Trade Policy – Import	10						
	Policy and its Features – Features and Objectives of Export Policy of India –							
	Foreign Trade Policy of India – Instruments of Commercial Policy in India.							
References	1. Kapoor.D.C. (2002), Export Management, Vikas Publishing House (P) Ltd, I	New						
	Delhi.							
	2. Kumar.V. (2000), International Marketing, Pearson Education (Singapore) P New Delhi.	vt Ltd						
	 Shaked Ahmad Siddiqui.Dr. (2011), International Marketing, Dreamtech Pre 	ss. New						
	Delhi.	, 1 10 11						
	4. Svend Hollensen (2010), Madhumita Banerjee, Global Marketing, Pearson, N	New						
	Delhi.							
	5. Warsen J. Keegan, Mark C. Green (2005), Global Marketing,							
	Dorling Kindersley (India) PvtLtd, New Delhi.							
Course Outes	mag							
Course Outcor	nes							

CO1	Pronounce the concepts of export marketing and international marketing.
CO2	Will able to carry out marketing environment scanning, marketing mix and marketing research.
CO3	Describe the export documentation and procedure.
CO4	Describe export finance.
CO5	Have the knowledge of India's Import-Export Trade Policy.

	Mapping of COs with PSOs and POs												
CO/	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO	
PO	1	2	3	4	5	6	1	2	3	4	5	6	
CO1	3	3	3	3	2	3	2	3	3	2	3	2	
CO2	3	3	3	3	3	3	3	3	3	3	3	3	
CO3	3	2	3	3	3	3	3	2	3	3	2	3	
CO4	3	3	3	3	3	3	3	3	3	3	3	3	
CO5	3	2	3	3	3	3	3	2	3	3	2	3	

Course Code & Title		21RIMU0613: TOTAL QUALITY MANAGEMENT							
Programme	B.B.A. Semester- VI								
	Credit	t: 4 Hours: 4 / per week							
Cognitive	K-1	Identifying barriers and principles of total quality management.							
Level	K-2 Categorizing six sigma and its tools.								
	K-3	Implementing the benchmarking and its process.							
Course		l e e e e e e e e e e e e e e e e e e e							
Objectives		build the confident to the students for delivering quality productivities to the market.	cts and						
	• To	provide exposure on fundamental quality tools with their application orld.	n in real						
		enable the students to understand the principles, practices and applic	ation in						
		tal quality management and concepts.							
		make the students know the process of quality function as	well as						
		ntinuous improvement.							
	• To	analyse the international standardized of quality certifications.							
Units		Contents	No.of Hours						
I	concer Quality Quality	luction to Quality: Meaning of Quality – Definitions and other key ots – Dimensions of Product Quality – Dimensions of Service y – What is Total Quality Management (TQM)?- Definition of y – Characteristics of TQM – Principles of TQM-Barriers to TQM mentation - Potential benefits of TQM.	15						
II		ty Cost and Contributions of Quality: Cost of quality – Meaning	10						
	and typ	pes - Walter A. Shewhart - W. Edwards Deming –Joseph M. Juran–							
		Crosby- Armand V. Feigenbaum - Genichi Taguchi.							
III		nuous Process Improvement: Continuous improvement – Meaning	10						
		ols - PDSA Cycle - 5S House Keeping - kaizen - Old QC Tools-							
		New Management tools Quality circles, Meaning, characteristics, are and benefits - Basic Concepts in Six Sigma.							
IV		Marking and Quality Function Deployment: What is Bench	15						
_ ,		ng – Types – Benchmarking Process – benefits – Pit falls – Quality							
	Functi	on deployment – Concepts – Process – House of Quality – QFD							
		dology and Process.							
${f V}$		e Quality and Introduction to Quality Management System:	10						
		e quality- Meaning and significance- SERVQUAL gap model-							
		for ISO 9000– ISO family of Standards – Quality management							
	•	-Steps in ISO 9000 Certifications - Quality Audits.							
References		yakumar. V, Dr. R. Raju., (2005), Total Quality Management, Lakshn	ni						
		blications.							
		ornima M. Charantimath., (2016), Total Quality Management, Pearsolucation.	711						
		bburaj Ramasamy., (2016), Total Quality Management, Tata Mc Gra	w–						
	4. Su	inil Sharma., (2016), Total Engineering Quality Management, Macmidia Ltd.	llan						
		nishka Bedi., (2015), Quality Management, Oxford University Press.							

Course Outc	Course Outcomes								
CO1	Familiarse Philosophies of Quality Management.								
CO2	Demonstrate tools and techniques of Quality Management and Implementation								
CO3	Recollect the various types of techniques are used to measure quality.								
CO4	Appraise the organizational requirements for effective quality management								
CO5	Use quality management methods analyzing and solving problems of organization								

	Mapping of COs with PSOs and POs											
CO/PO	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO
	1	2	3	4	5	6	1	2	3	4	5	6
CO1	2	2	3	2	2	2	2	3	3	3	3	3
CO2	3	5	3	5	3	5	3	2	2	3	2	3
CO3	3	3	3	3	3	3	3	2	3	2	2	2
CO4	2	2	3	2	2	4	2	3	3	4	2	2
CO5	3	2	2	3	3	5	2	3	5	2	3	3

Course Code & Title	21RIMU0614: MICRO FINANCE										
Programme	B.B.A.	Semester-VI	Semester-VI								
	Credit:4 Hours:4 / per week										
Cognitive Level	 K-1 Learnt the need for micro finance for micro K-2 Understand micro finance products. 										
Course Objectives	 K-3 Familiarise micro finance governance and RBI guidelines. To introduce micro finance as a source of finance for micro entrepreneurs. To explain the sources of finance, constraints and the importance of financial 										
		 inclusion. To make them to understand the role of MFTs and risk associated with it. To examine various micro finance products and micro credit lending 									
	To familarise micro finance models, micro feautes of micro finance governance.	enterprise empowerme									
Units	Contents		No. of Hours								
I	Mircor Finance an Introduction: Rural poverty definition, scope and approaches – features – m conventional vs micro credit leading credit – Ruprinciples of micro finance.	icro finance vs micro	10								
II	Micro Finance Products: Need for rural inclusion/exclusion – Role of formal and informa in meeting micro credit. MF products – micro say – micro credit lending methodologies – features of	l financial institutions vings, micro insurance	10								
III	Micro Finance Models in India: Poverty lending approach, financial system lending approach, mimimalist approach, empowerment approach, MFIs types – challenges of MFIs and best practices in MFIs.										
IV	Women and Micro Enterprises: Role and significance of women in family upliftment – SHGs in micro enterprise – rural salient fetures of micro enterprises – individual vs group enterprises – growth and livelihood oriented micro enterprises – management training and innovation in micro enterprises.										
V	Governance and Experience: Governance in indications in monitoring micro finance – RBI g MFIs. MFI regulation norms – national and intermicro fiannce – Asia and African experience.	uidelines on NBFI &	15								
References	1. EDI, (2011). " Development of Entrep Ahamadabad:	reneurship "Readin	g material,								

	2. EDI, 1997, "Developing new Entrep[reneurs", Ahmadabad.								
	3. Jerinabi. U, (2018). "Micro Enterprises for Women:, Discovery Publishing								
	House, New Delhi:								
	4. KVIC. 1995, "Projects Profiles of Industries". Mumbai.								
	5. Lalitha, N. (2006). "Grassroot Entrepreneurship; Glimpses of SHG's",								
	Dominant Publishers, New Delhi:								
	6. Shukla M.B. (2014), " Enterprises and Small Business Management", Kitab								
	Mahal, New Delhi.								
Course Outc	Course Outcomes								
CO1	Able to understand the important role played by MFI in solving rural credit;								
CO2	Describe different approaches they could related to micro finance services and products.								
CO3	Able to discuss the outcome of MFIs on women empowerment through SHGs and the growth of micro enterprises.								
CO4	Undertake research of MFIs and find solution for the problems faced by micro finance institutions.								
CO5	Corporate the global experience of MFIs and Indian experience.								

	Mapping of COs with PSOs and POs												
CO/ PO	PO 1	PO 2	PO 3	PO 4	PO 5	PO 6	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	
CO1	3	3	3	3	3	3	3	3	3	3	3	3	
CO2	4	2	3	3	3	3	3	2	3	3	2	3	
CO3	3	3	3	3	2	3	2	3	3	2	3	2	
CO4	4	2	3	3	5	3	3	2	3	3	2	3	
CO5	3	3	4	3	2	3	2	3	3	5	3	2	

Course Code & Title		21RIMU0615: OPERATIONS MANAGEMENT									
Programme	B.B.A. Semester- VI										
	Credit	t: 4 Hours:4 / per	week								
Cognitive	K-1	Remember the concepts of banking operations.									
Level	K-2	Understand production planning, materials management and inv control.	entory								
	K-3 Become accustomed in strategic quality planning.										
Course	To disseminate the concept of operations management.										
Objectives	• To	o comprehend production planning and control.									
		o figure out materials management.									
		o accquaint in inventory control.									
		o accustom with strategic quality planning.									
	_	<u> </u>	No. of								
Units		Contents	Hours								
I	Operations Management: Concept, Importance and Objectives of Operations Management. Responsibilities and Functions of Operations Manager. Historical Evolution of Operations Management.										
II	Production Planning and Control: Functions and Importance of Production Planning and Control. Requisites for Efficient working of Production Control Department. Techniques of Production Planning and Control – Routing, Scheduling, Dispatching and Follow up.										
III	Materials Management: Meaning, Objectives, Functions and Scope of Materials Management. Materials Planning – Techniques for Materials Planning – Importance of Scientific Purchasing – Functions of Purchasing Department.										
IV	Inventory Control: Definitions and Functions of Inventory Control. Types of Inventories. Techniques of Inventory Control – ABC Analysis, Two Bin System, Maxi-Mini System.										
V	Strategic Quality Planning: Concept and Definitions of Strategic Planning – Goals and Objectives of Strategic Quality Planning – Steps in Strategic Quality Planning Process –Leading Practices for Strategic Quality Planning- Quality Control.										
References	2. Kh PH 3. Ma Co 4. Mu and 5. Pa Ma 6. Sa	otsana Singh (2011), Production and Operations Management, entrum Press, New Delhi. nannam.R.B (2018), Production and Operations Management, HI Learning (P) Ltd, New Delhi. artand T. Telsang (2015), Production Management, S. Chand & Operations Management, New Delhi. ukhersee.P.N, (2021) T.T. Kachwala, Operations Management de Productivity Techniques, PHI Learning (P) Ltd, New Delhi. nnerselvam.R. (2015), Production and Operations anagement, Prentice Hall of India, (P) Ltd, New Delhi. xena.J.P. Dr. (2009), Production and Operations Management, ta McGraw – Hill Education (P) Ltd, New Delhi.									

	7. Saxena.P J. (2008), Production and Operations Management,									
	Vijay Nicole Imprints (P) Ltd, Chennai.									
	8. William J. Stevenson (2007), Operations Management, Tata									
	McGraw – Hill Education (P) Ltd, New Delhi.									
Course Outcomes										
CO1	Pronounce the concept of operations management									
CO2	Describe production planning and control.									
CO3	Figure out materials management.									
CO4	Acquaint in inventory control.									
CO5	Accustomed in strategic quality planning.									

	Mapping of COs with PSOs and POs												
CO/PO	PO	PO	PO	PO	PO	PO	PSO	PSO	PSO	PSO	PSO	PSO	
	1	2	3	4	5	6	1	2	3	4	5	6	
CO1	2	2	3	2	3	2	2	3	2	3	2	3	
CO2	3	5	3	5	3	5	3	2	4	3	2	3	
CO3	3	3	3	3	3	3	3	2	3	2	2	2	
CO4	2	2	3	2	2	4	2	3	3	4	2	2	
CO5	3	2	2	3	3	5	2	3	5	2	3	3	